

Meeting Minutes

Project: **Radio Communication Council Meeting**

Subject: Monthly Meeting

Date: 09/13/2017

Location: Monroe, NC Commissioners Board Room, Government Center

Attendees:

Gilliard, Bryan	Blythe, Johnny
Walmsley, Emily	Rigoli, Kevin
Coble, Chase	Andrew Ansley
Teague, Curtis	Eiss, Mike
Silsby, Gary	Bartlett, Ralph
Sullivan, Annette	Belk, Beth
Furr, Susan	Brandon Dillon
Ralph Bartlett	

INTRODUCTION

Chief Bryan Gilliard

Chief Bryan Gilliard welcomed everyone and appointed Chief Mike Eiss to represent the municipal departments.

METRICS

Brandon Field/Motorola

Brandon Field with Motorola presented the Metrics for the month of August-

See attachment (Union Metrics-AUGUST 2017)

Paul Wilkerson stated that southeast and southwest towers improved.

NEW BUSINESS

Paul Wilkerson-System upgrade scheduled for February 2018. Don't have dates affected yet, will do it around 1:45 am on a Sunday morning, so as not to disrupt. If changing alias, may not take effect.

Database entry on paper-Send in Excel spreadsheet as quick import vs one at a time.

Moving to 7.17. PC Consoles will have to be replaced (all are covered under contract)

3 Hops should be planned for (Paul's answer to Johnny Blythe's question) –should request a quote for all three.

Chase Coble asked if we should buy all at one time, Paul said yes and gave a rough estimate of \$250,000 for all three.

Wingate→ New Salem

Crow Rd → Cuthbertson

Crow Rd→ Belk Mill

53 Mhz bandwidth-in the future keep it running TI's. Larger bandwidth.

A request was made for Curtis to work through CIP budget. Johnny Blythe made a motion. Kevin Rigoli seconded motion.

Current system vs viper system-Curtis discussed the handouts. Field additional questions about VIPER vs Charlotte Radio. Curtis will present info of cost of viper in the next 30 days.

G2 moving forward after next week.

Emily Walmsley asked why we are considering switching from Viper to Charlotte. Bryan Gilliard gave a short description and reasoning.

Viper will not change the coverage with the equipment we have now.

Ralph Bartlett-no new business.

Next Meeting: November 1st at 1pm in the BOCC Chambers.

No further business. Meeting adjourned at 1:36 pm.

Minutes prepared by Susan Furr.

Action Items	Owner	Date
Reach out to VIPER for cost	Curtis Teague	Next meeting
Look into CIP Budget	Curtis Teague	Next meeting



SmartZone Metric Report
UNION COUNTY
AUGUST 2017



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UNION COUNTY P25 RADIO SYSTEM

SUMMARY

AUGUST 2017

		COMMENTS	PAGE #
TOTAL 5-9's	8.10	N/A	3
SITE CALLS	198,402		4
NO SITE RESOURCE COUNT	0		5
NUMBER OF CASES	21	SEVERITY 1, 2, 3, & 4	10 - 12

NOTE:

**5-9's INCLUDES INTERFERENCE & NO PREVENTATIVE
MAINTENANCE.**

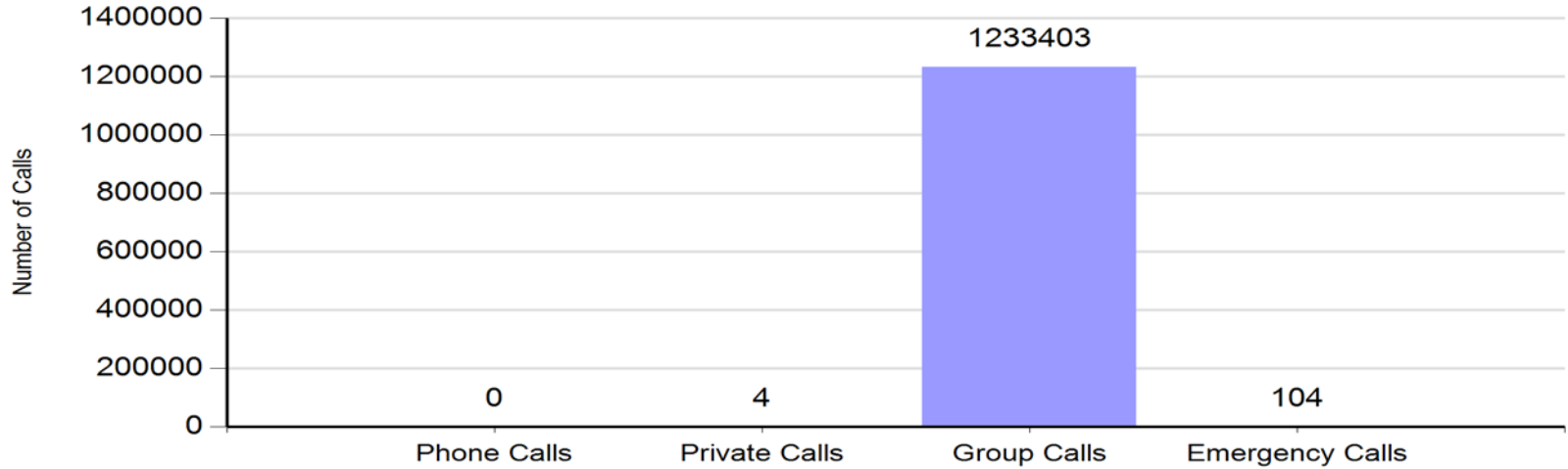
DEFINITION:

**5-9's = MOTOROLA STANDARD FOR SYSTEM AVAILABILITY OF
5NINES, OR 99.999% AVAILABILITY.**

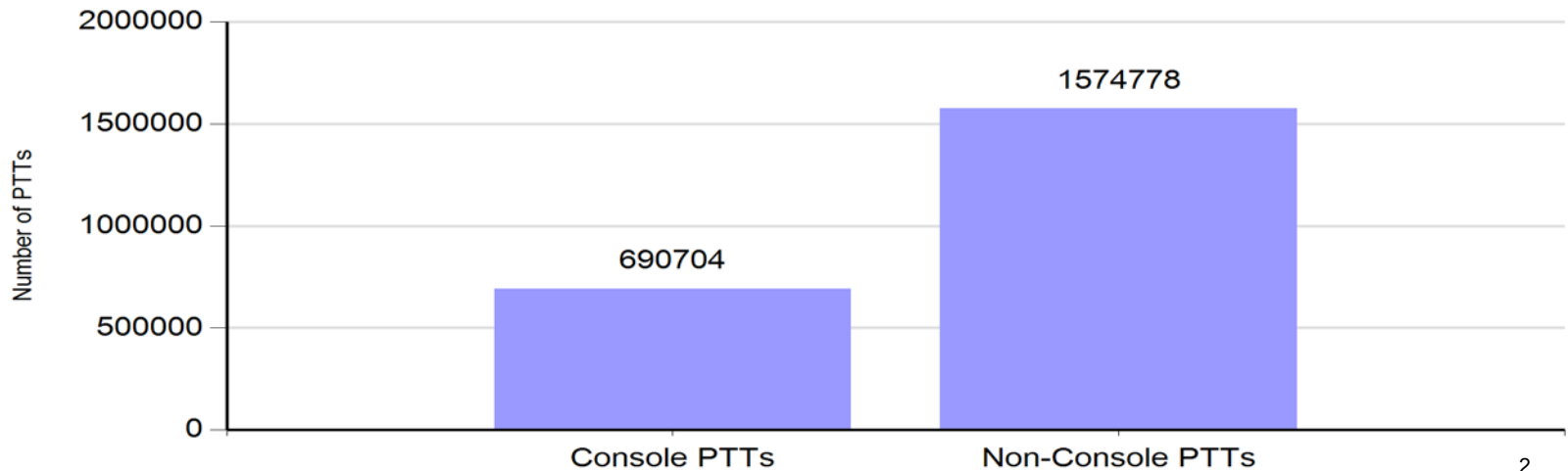
Zone Call Report

(Including Cabarrus, Charlotte, Gastonia, Mooresville & Stanly)

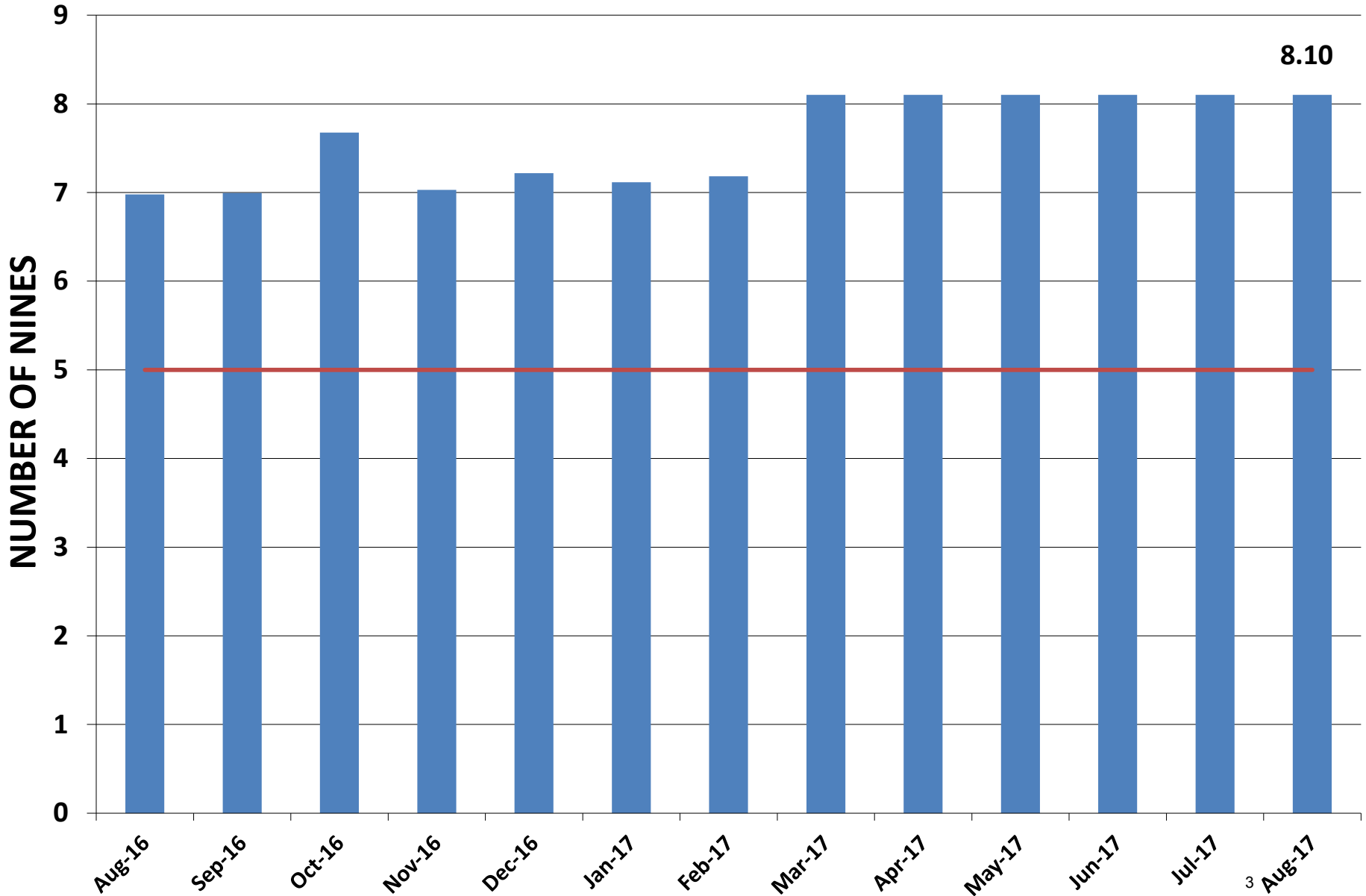
Number of Calls by Type



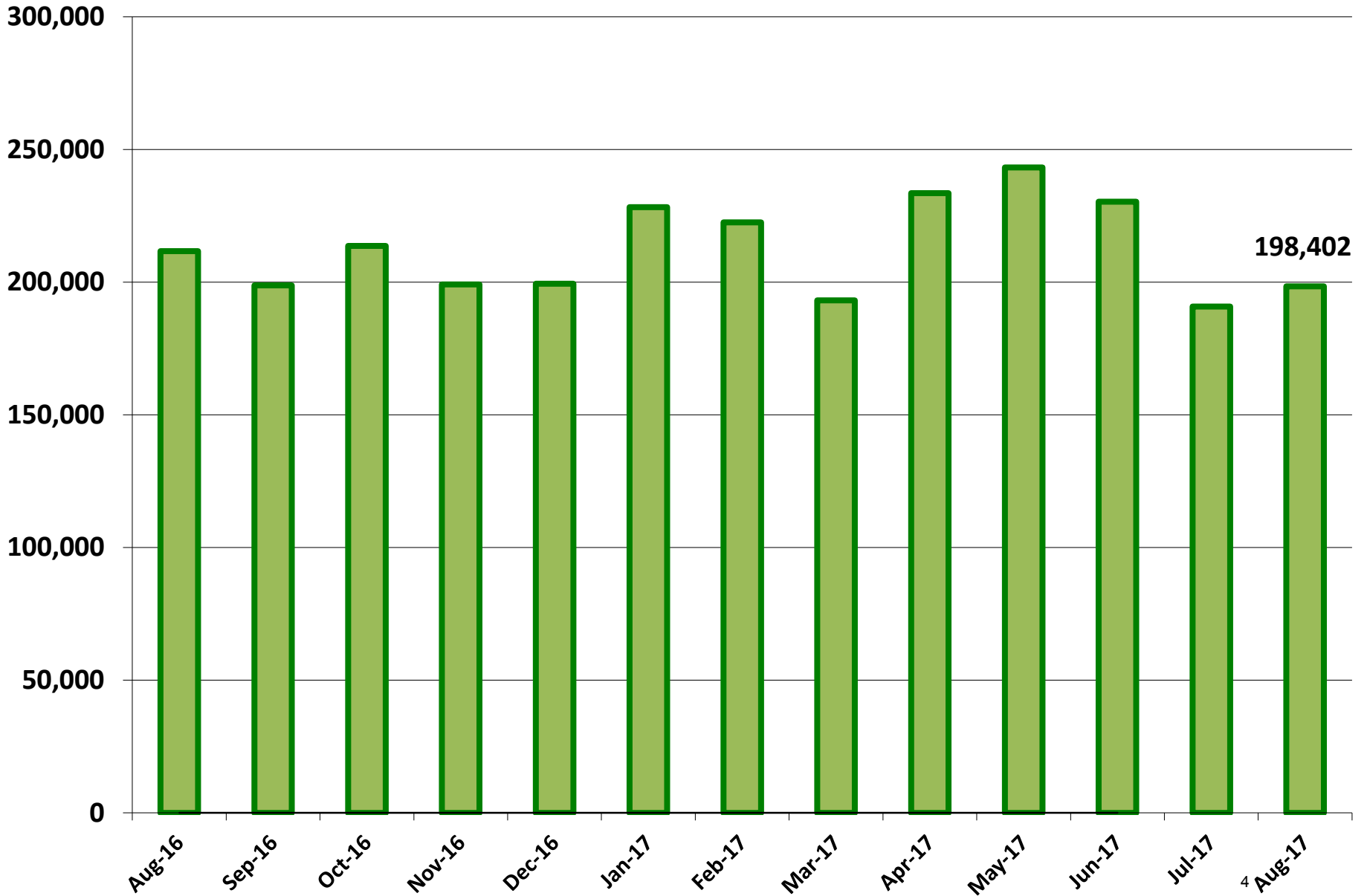
Number of Zone PTTs



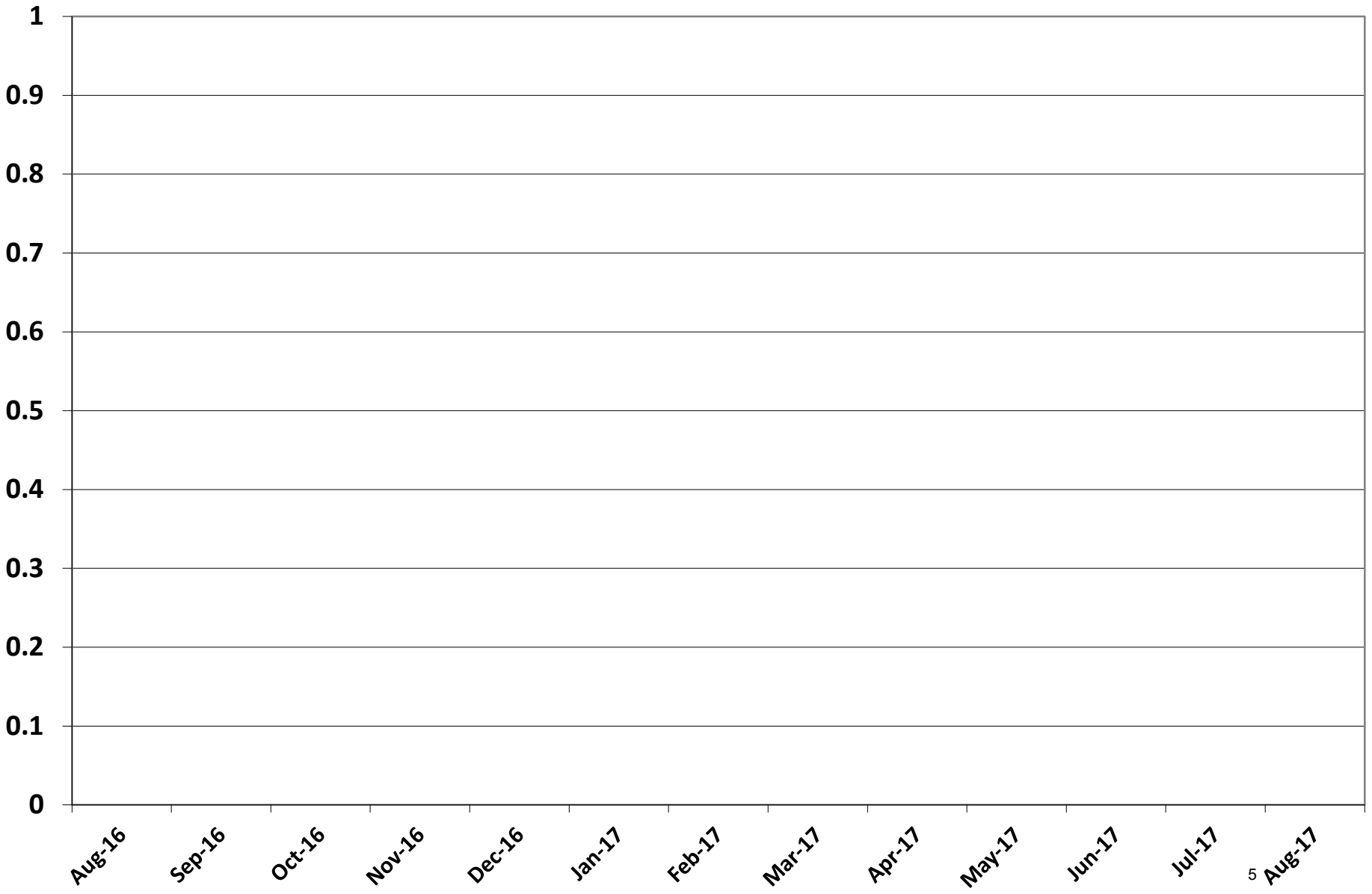
UNION COUNTY 5-9's DEVICE AVAILABILITY



UNION COUNTY SYSTEM CALLS



UNION COUNTY NO SITE RESOURCES

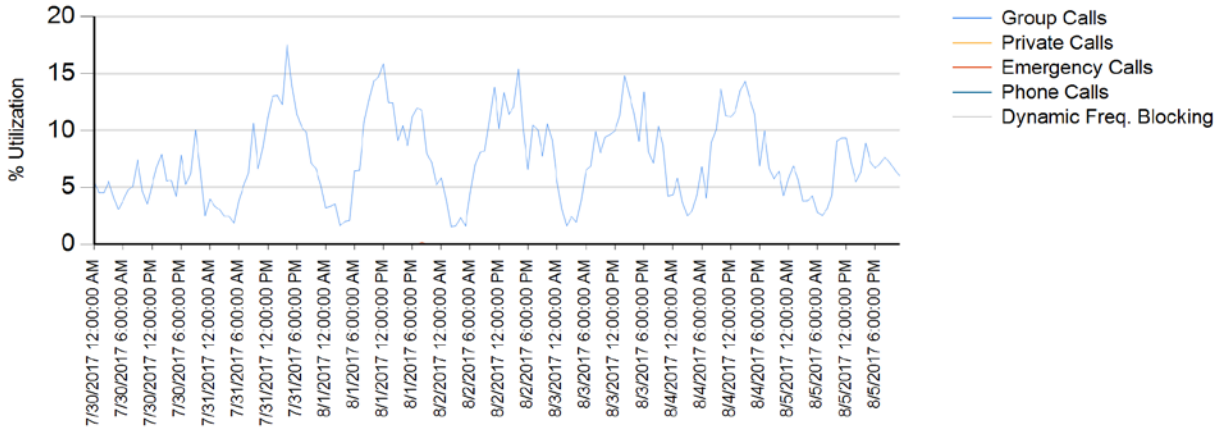


Site Report

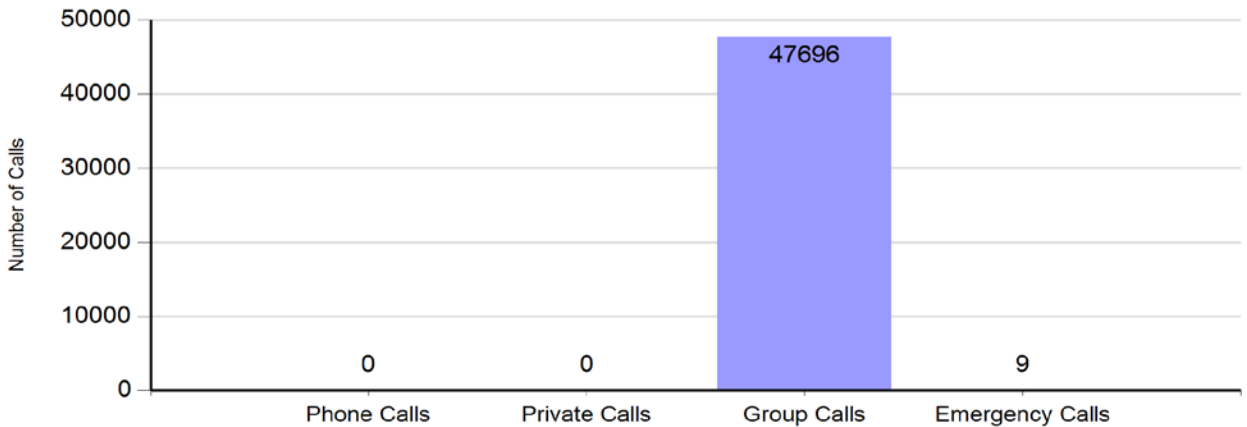
Zone: CHARLOT - Site: Union

Sunday, July 30, 2017 12:00:00 AM - Saturday, August 05, 2017 11:59:59 PM

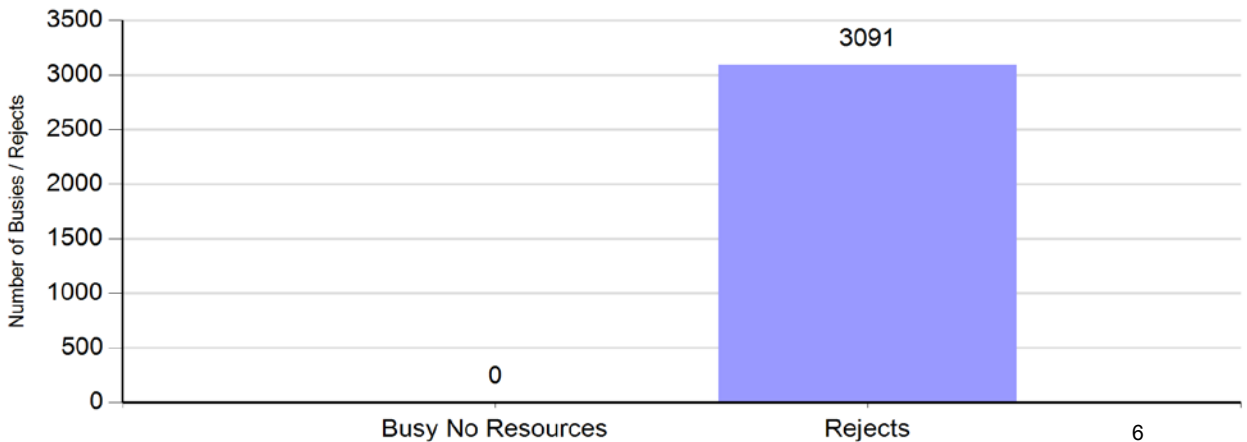
Channel Utilization



Number of Calls by Type



Number of Buses and Rejects

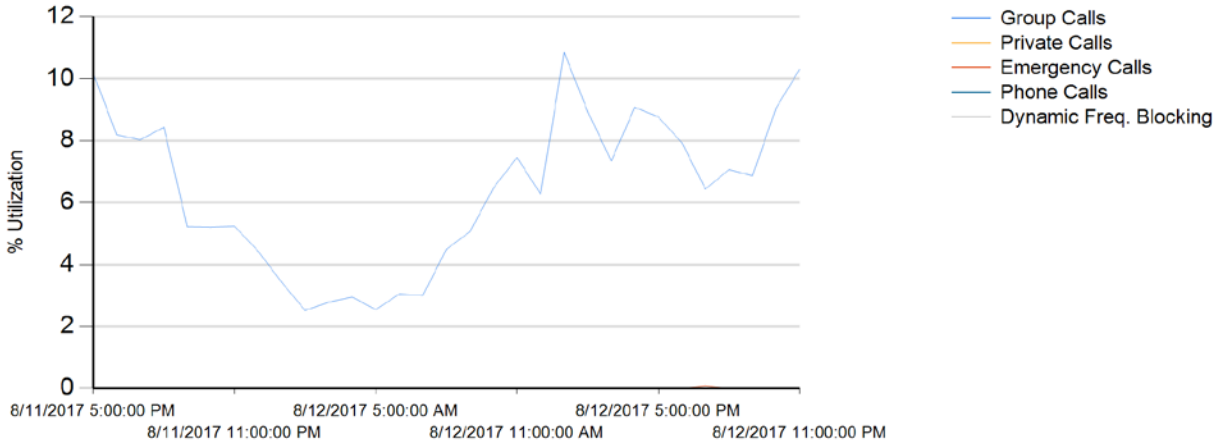


Site Report

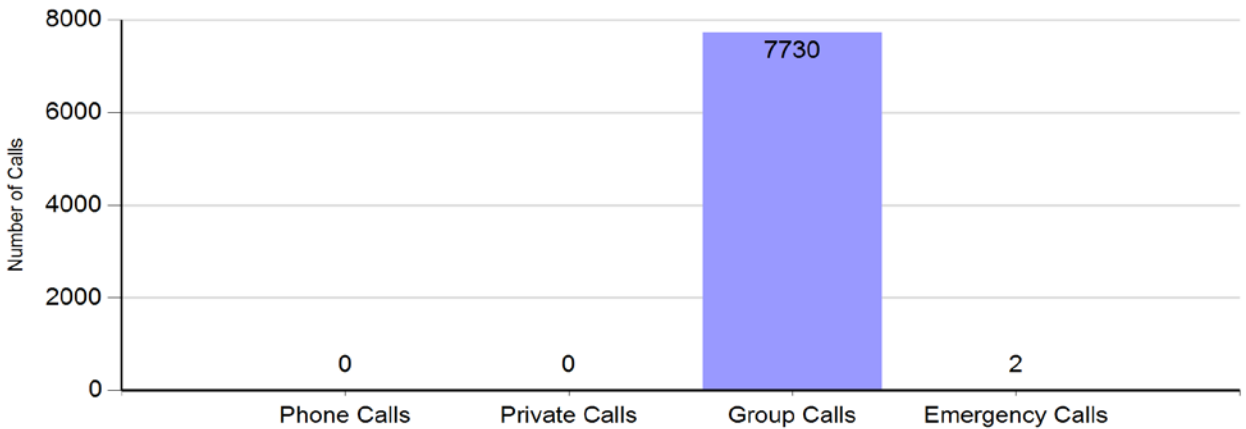
Zone: CHARLOT - Site: Union

Sunday, August 06, 2017 12:00:00 AM - Saturday, August 12, 2017 11:59:59 PM

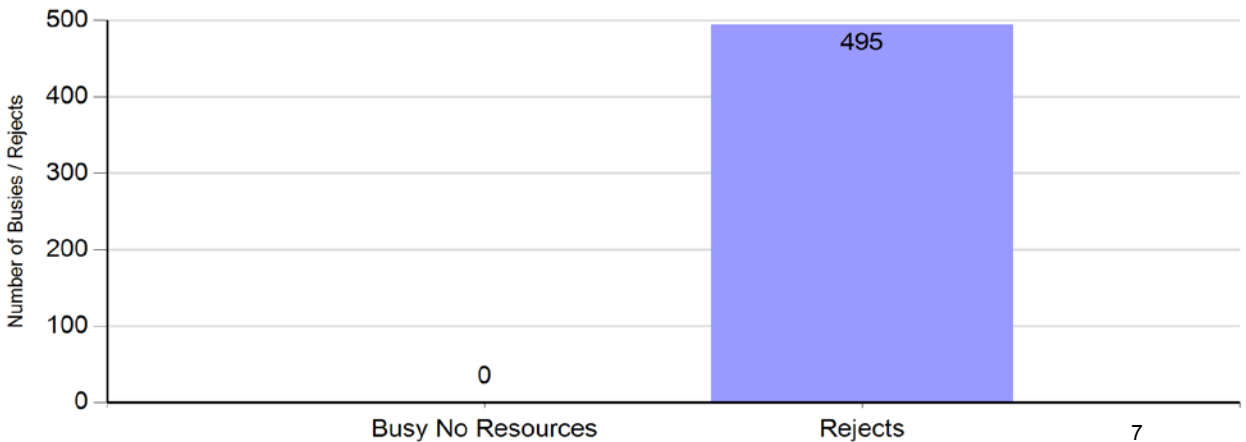
Channel Utilization



Number of Calls by Type



Number of Buses and Rejects

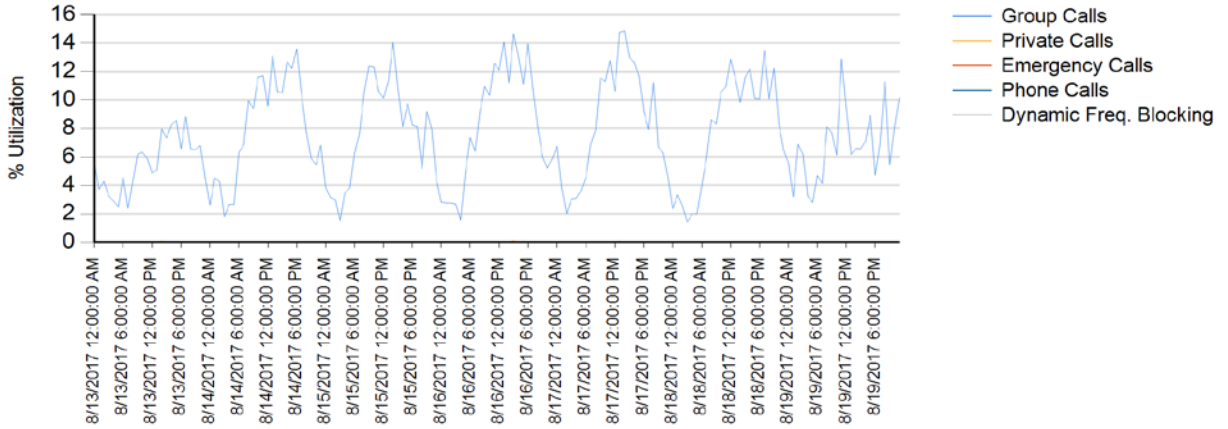


Site Report

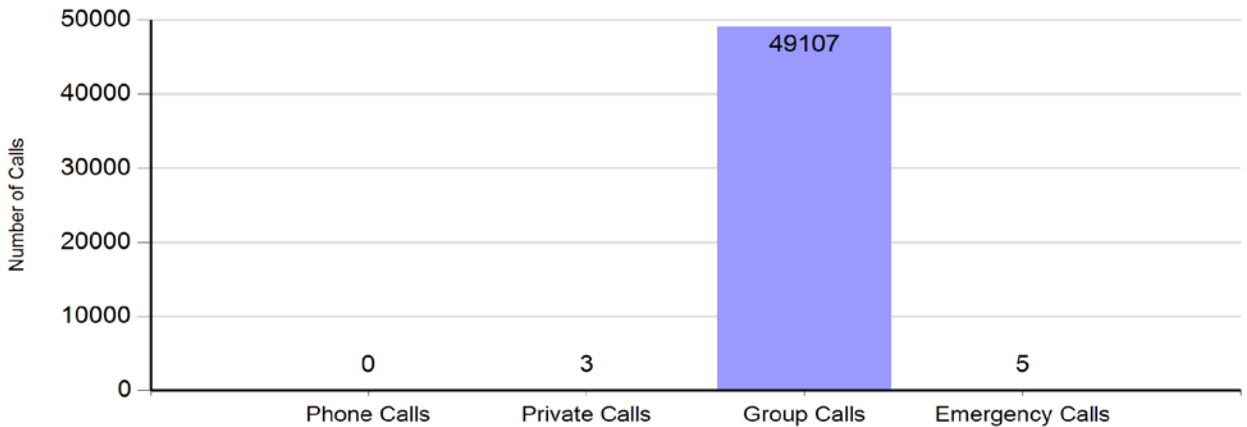
Zone: CHARLOT - Site: Union

Sunday, August 13, 2017 12:00:00 AM - Saturday, August 19, 2017 11:59:59 PM

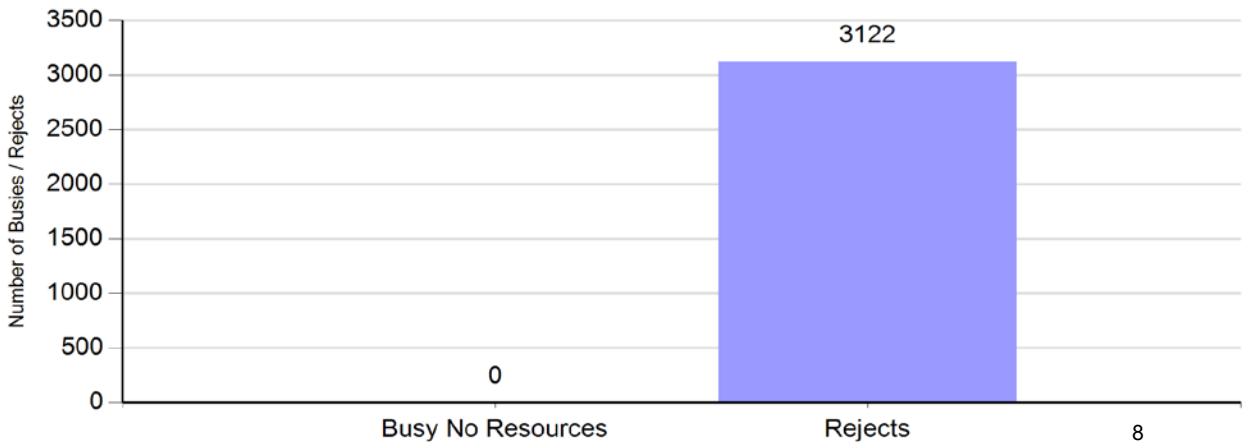
Channel Utilization



Number of Calls by Type



Number of Busies and Rejects

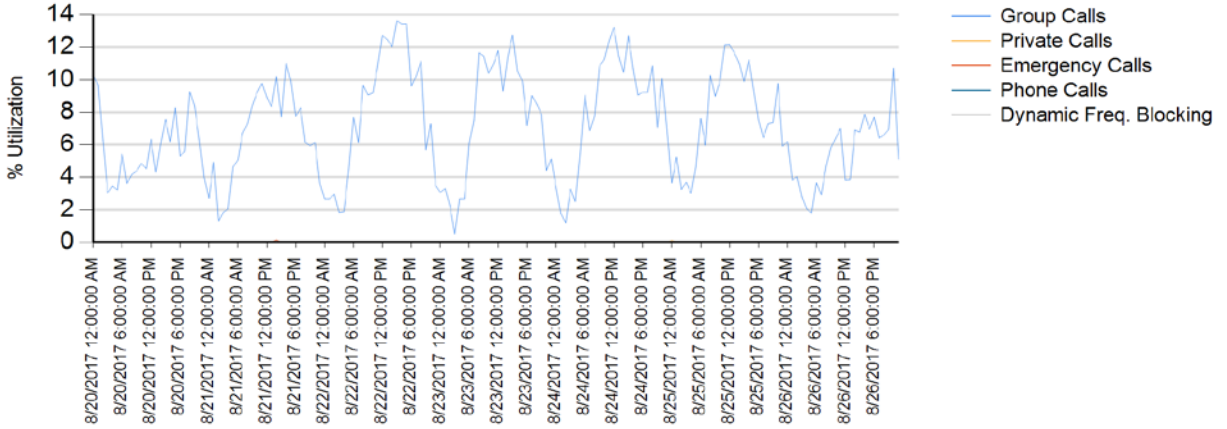


Site Report

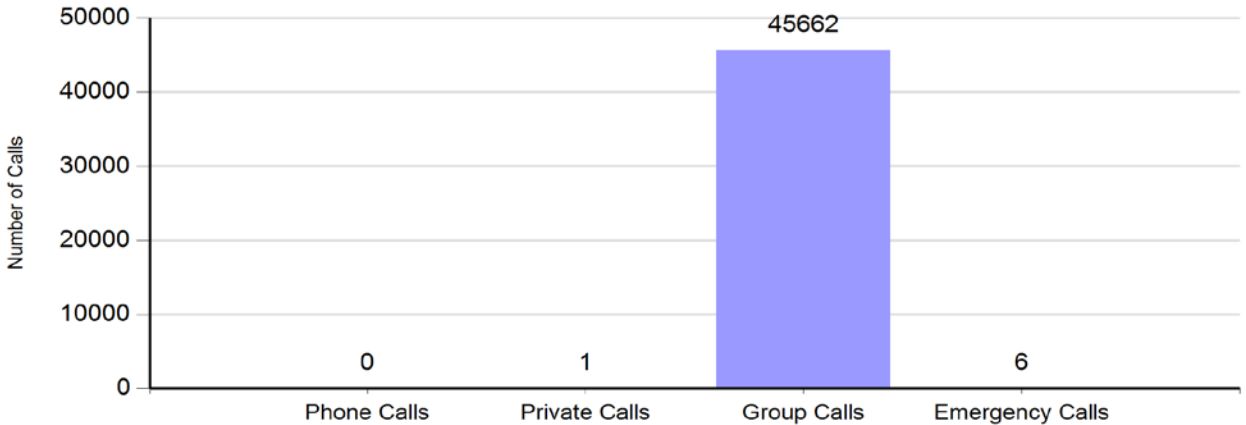
Zone: CHARLOT - Site: Union

Sunday, August 20, 2017 12:00:00 AM - Saturday, August 26, 2017 11:59:59 PM

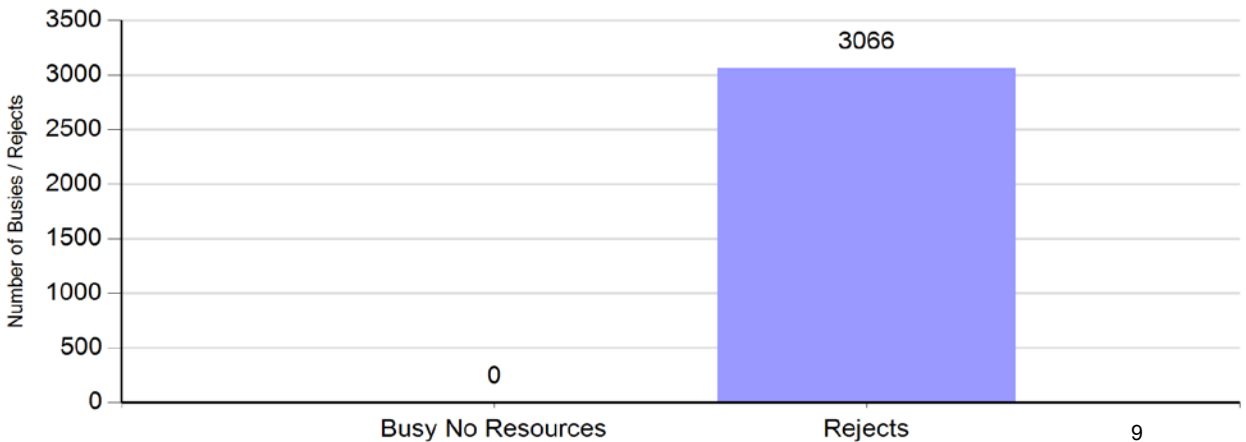
Channel Utilization



Number of Calls by Type



Number of Busies and Rejects



UNION COUNTY MONTHLY CASE REPORT

AUGUST 2017

CASE ID	STATUS	TYPE	SITE NAME	SEVERITY	TITLE	CREATE DATE
25557616	C	TECH REQ.	UNION 911	SEV 3	Changing configuration allowing USB D on OP 1.	07/31/17 09:25
25558370	OPEN	TECH REQ.	UNION 911	SEV 2	Firewall configuration need.	07/31/17 11:56
25558485	C	TECH REQ.	MIDLAND P25 SUB SITE	SEV 4	Site inspection.	08/01/17 11:36
25559728	C	INCID.	UNION 911	SEV 2	Console 01 has static on left jack.	08/01/17 12:49
25563284	C	INCID.	UNION 911	SEV 1	NMO: Z 001 S 015 VPM 01. NMD 15. ZONE 1: SYNCHRONIZATION: FAULT INFORMATION FOR THIS DEVICE MAY BE OUT OF DATE. REASON: THERE MAY BE MISSING EVENT INFORMATION, A LOSS OF COMMUNICATION, OR A FAILURE TO SYNCHRONIZE WITH THE DEVICE.	08/02/17 11:15
25563000	C	TECH REQ.	SHERIFF - WINGATE P25 SUB SITE	SEV 4	Site inspection.	08/02/17 13:08
25572731	C	INCID.	MIDLAND P25 SUB SITE	SEV 1	NMO: Z 001 S 00205I CHAN 05. IP SS 5. SITE 2. ZONE 1: RECEIVER: MAJOR FAILED, RX ILLEGAL CARRIER.	08/07/17 15:40

CASE ID	STATUS	TYPE	SITE NAME	SEVERITY	TITLE	CREATE DATE
25575062	C	TECH REQ.	NCSHP MONROE P25 SUB SITE	SEV 4	Site inspection.	08/08/17 13:54
25575384	C	TECH REQ.	CUTHBERTSON P25 SUB SITE	SEV 4	Site inspection.	08/09/17 11:29
25577027	C	TECH REQ.	CROW ROAD P25 SUB SITE	SEV 4	Site inspection.	08/09/17 13:11
25577544	C	INCID.	UNION 911	SEV 2	Patch cables need to be ran from call taking pos sonic box to the mcc7500 at the Cabarrus county back up.	08/10/17 15:15
25580346	C	INCID.	UNION 911	SEV 1	NMO: Z 001 S 015 AIS 01. NMD 15. ZONE 1: VPM - LOGI APPLICATION: CRITICAL MALFUNCTION, CLIENT FAULT.	08/11/17 00:41
25580568	C	TECH REQ.	NCSHP MONROE P25 SUB SITE	SEV 4	Site check.	08/11/17 10:46
25581484	C	TECH REQ.	NEW SALEM P25 SUB SITE	SEV 4	Site inspection.	08/11/17 11:20
25581486	C	TECH REQ.	SHERIFF - WINGATE P25 SUB SITE	SEV 4	Site check.	08/11/17 11:23
25579866	C	TECH REQ.	UNION 911	SEV 4	Site check.	08/11/17 11:55

CASE ID	STATUS	TYPE	SITE NAME	SEVERITY	TITLE	CREATE DATE
25579868	C	TECH REQ.	BELK MILL P25 SUB SITE	SEV 4	Site inspection.	08/11/17 12:57
25585169	C	TECH REQ.	MIDLAND P25 SUB SITE	SEV 4	Site inspection.	08/15/17 11:22
25587773	C	INCID.	MIDLAND P25 SUB SITE	SEV 1	NMO: Z 001 S 00205I CHAN 01. IP SS 5. SITE 2. ZONE 1: STATION CONTROL BOARD: MINOR FAILED, SCB EXTERNAL REFERENCE.	08/15/17 23:52
25605788	C	INCID.	UNION 911	SEV 1	NMO: Z 001 S 015 AIS 01. NMD 15. ZONE 1: VPM - LOGI APPLICATION: CRITICAL MALFUNCTION, CLIENT FAULT.	08/24/17 12:09
25608231	C	INCID.	UNION 911	SEV 1	NMO: Z 001 S 015 AIS 01. NMD 15. ZONE 1: VPM - LOGI APPLICATION: CRITICAL MALFUNCTION, CLIENT FAULT.	08/25/17 19:12
				SEV 1	6	
				SEV 2	3	
				SEV 3	1	
				SEV 4	11	
				TOTAL	21	

2017

JANUARY						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
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15	16	17	18	19	30	21
22	23	24	25	26	27	28
29	30	31				

FEBRUARY						
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26	27	28				

MARCH						
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APRIL						
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JUNE						
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JULY						
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AUGUST						
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27	28	29	30	31		

SEPTEMBER						
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17	18	19	20	21	22	23
24	25	26	27	28	29	30

OCTOBER						
S	M	T	W	T	F	S
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

NOVEMBER						
S	M	T	W	T	F	S
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26	27	28	29	30		

DECEMBER						
S	M	T	W	T	F	S
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10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	13 29	30
31						