

Dispatch Review Committee

Location:	Union County Government Center
Date:	November 9 th , 2017
Time:	1700-1800
Attendees:	Sgt. Benton (UCSO), Fire Marshal Rigoli, Ryan Moore (Stallings Fire), Adam Rorie (MFD), Patrick Saunders (Wesley Chapel Fire), Marcus Lee (Waxhaw Fire), Jay Gurian (CCom), Gary Silsby (CCom), Matthew Rhoden (CCom)

Agenda items

1. Rorie requested that it be reiterated that Engine 1 tones are different from Ladder/Rescue/Medic tones. He advised that they were receiving improper tones that last few weeks.
2. It was requested that fire dispatchers remember to stack the pagers when they dispatch multiple stations to calls. It was mentioned that by not stacking them it causes a delay in notifications.
3. It was requested that Monroe Fires Daily Pager test tone out order be changed to make Battalion 1 the first pager to activate.
4. Gary discussed the upcoming MCT updates. He stated he was waiting on Motorola for this issue. He was hopeful this would be completed in the next few weeks. He also advised that this was holding up Stallings Fire's unit specific dispatch.
5. Update on Automated Voiceless Dispatch (Elsa) - They are working on the second pathway as well as firewall and IP address issues. There was a death in the family of the employee doing this work, which caused a slight delay. Gary is confident that Elsa should be up and functioning properly by the end of the year.
6. Next DRC meeting is scheduled for December 14th, Law to meet at 1700 and Fire to meet at 1730. We hope to see a representative from each agency.

All changes that will affect the communications center, must go through proper channels (DRC & DSC) to insure the changes makes sense and that we are trained before implementation.