

DRC Minutes

Location:	Union County Government Center
Date:	March 8th, 2018
Time:	1700-until
Attendees:	Lt. Tyson, Terri Mills, Ryan Moore, Adam Rorie, Jay Gurian, Gary Silsby, Susan Furr, Matt Rhoden

Agenda items

1. **Chase Policy** - Monroe PD advised that some of their officers had issues getting out on the radio during a chase due to CCom repeating the officers traffic on the radio. It was explained that this was per CCom's chase policy. CCom's policy on repeating radio traffic back will be discussed at the next DSC meeting.
2. **End of EPD** - CCom has ended the process of using EPD to handle law calls for service. CCom will be loading the standard questions into the CAD in the next week. These questions will address time of incident, suspect description, and weapons first so responding officers are able to make the appropriate response method. The call takers will then gather all other pertinent information for the responding officers.
3. **Duplicate Report number issues** - This issue has been sent to Superior for a fix in the CAD system. Gary explained that the bug fix would be in the next release of CAD which should be in the next few weeks. It was explained that if units were dispatched to multi-agency calls to have CCom generate the report number and not to use the MDT to generate it so that the issue wouldn't happen.
4. **Radio Updates** - The radio shop will begin the process of updating templates, upgrading and programming radios for. This process will require the secure-clear switch to be in the clear position until we are 100% reprogrammed. This should take about 12 weeks to complete and the switch over to secure will be announced after all work is complete. There will also be some changes to the console enabling the encryption switch on the channels mentioned. Once this is complete the only "in the clear" channels in primary law zones will be CNTYWIDE-2 and Regional PURS. UC-POL-MA will still be available in radios as a clear channel in Zones 2-8. During the programming stage there will undoubtedly be times when an officer has inadvertently switched their radio to the encrypted mode. CCOM should ask the officer to check their radio in the clear position when the situation allows. There should not be a configuration that causes missed traffic to CCOM since the console will be configured to provide reception of both clear and encrypted traffic before we begin programming radios. If CCom patches an encrypted channel to a non-encrypted channel then we are transmitting in the clear. Any questions should be directed to Ralph Bartlett.

5. G2 - ELSA has been discontinued on the MFD and CFD dispatch channels. It is still operational on the EMS dispatch channel. It was explained that some agencies were losing times in the initial dispatch and it was decided that CCom would go back to manual verbal dispatch at this time.
6. Radio Etiquette - Concern for missed radio traffic was brought to the attention of the DRC over units keying up and relaying information to CCom before they had been acknowledge. It was suggested that all units call for the attention of CCom, wait to be acknowledged by CCom and then proceed with their information.

Reminder the next DRC meeting will take place April 12th (Law at 1700, Fire/EMS at 1730)

All changes that will affect the communications center, must go through proper channels (DRC & DSC) to insure the changes makes sense and that we are trained before implementation.