

DRC Minutes

Location:	Union County Government Center
Date:	December 14th, 2017
Time:	1700-until
Attendees:	Lt. Tyson, Lt. Helms, Lt. Montecalvo, Patrick Saunders, Ryan Moore, Gary Silsby, Misty Greene, Vicki Callicutt, Susan Furr, Matt Rhoden

Agenda items

1. **Update on G2 (ELSA)** - At this time, ELSA is set to make her appearance on Monday December 18th, 2017.
2. **MCT Upgrades** - Units will be moving to One Solution MCT which uses an MDS server. This is a secure server that will make the use of VPN connections unnecessary. Expected date for completion of all units is late March at the latest. Upgrades have started with UCSO, MPD, and Wingate. Current issues are with font size and RMS photos not showing. Gary will be reaching out to Superior to find a solution. This new software will allow for responders to have access to business contact information and building plans, etc.
3. **MFD Daily Pager test** - updated and changed in training manual to show Bat1 first to activate.
4. **Stacking pagers** - Email was sent to Communications reminding dispatchers to make sure pagers were stacked for multi-station responses. Any further issues should be called in and given to the on-duty supervisor at CCom.
5. **MFD Station 1 pagers** - Email was sent to Communications reminding dispatchers to be cognizant of E1 vs L1/R1 pagers. Any further issues should be called in and given to the on-duty supervisor at CCom.

All changes that will affect the communications center, must go through proper channels (DRC & DSC) to insure the changes makes sense and that we are trained before implementation.