UNIONCOUNTY
north carolina

Request for Proposals 2024-077

Wastewater CCTV Inspection Software Solution

ADDENDUM No. 1

ISSUE DATE: April 22, 2024

Responding offerors on this project are hereby notified that this Addendum shall be made a part of the above named RFP document.

The following items add to, modify, and/or clarify the RFP documents and shall have the full force and effect of the original Documents. This Addendum shall be acknowledged by the Offeror in the RFP document.

A. **Add/Delete/Replace**

1. **Section 1, Notice of Advertisement, page 2, item number 2, Delete** IPS website: " http://www.ips.state.nc.us/" and **Replace with the new** "https://evp.nc.gov/solicitations/ (Sort by County of Union)" and any other section within this document.

B. **Question/Answer Section**

1. **Question:** How many vehicles will need licenses?

   Answer: Please provide licensing structure needed for CCTV vehicles. Currently, we have 3 vehicles that could potentially require licenses.

2. **Question:** How many seats will be needed for Central Square and/or office licenses?

   Answer: The number of seats for integration and/or office licenses largely depends on the proposed organization of the licensing structure.

3. **Question:** How are the annual support agreements going to be graded in the bid document?

   Answer: The support agreements will be reviewed at a minimum in accordance with section 5.2.5 Section E Maintenance and Support Program, and the Scope of Work.

4. **Question:** How many training days are expected on site?

   Answer: TBD, depending on implementation plan.

5. **Question:** What ESRI platform are they using? Online? If so, who is responsible for internet connectivity

   Answer: Enterprise Portal 11.2

6. **Question:** Will computers be new and conform to vendor specifications?

   Answer: PCs are current; OS is Windows 10.

7. **Question:** What connectivity is planned for downloading daily work orders?

   Answer: Warehouse and equipment bays (where trucks are located) receive wifi connectivity. Also use 5G Verizon hotspots when remote or in field

8. **Question:** How many licenses are required for in office personnel to review inspection data ?

   Answer: Please provide and describe the licensing tier structure for your solution. There could potentially be 5-10 licenses required for this purpose.

9. **Question:** How many view only users are expected ?

Answer: Please provide and describe the licensing tier structure for your solution. There could potentially be 10-25 view licenses required.

10. **Question:** How many feet of pipe are you expecting to review using A.I on a monthly basis ?

    Answer: TBD. We have not used this method before.

11. **Question:** Are you wanting to use A.I for manhole inspection as well ? if so , how many manholes do you estimate will be inspected on a monthly basis ?

    Answer: Please provide any information on the AI capability of your solution.

12. **Question:** Could the county provide more details regarding the amount of CCTV vehicles in use and the equipment on them. (For example "The county has two CCTV vehicles. Vehicle 1 has mainline and lateral inspection equipment from Aries. Vehicle 2 has mainline and manhole inspection equipment from Ibak)".

    Answer: Please provide information that would outfit a vehicle that performs all types of inspections (mainline, lateral, manhole), as well as the types of equipment (Aries/Ibak) that your platform is compatible with.

13. **Question:** How many concurrent office users will need to log into the office inspection/project software? (This number should not include read-only users who will access inspections via Esri or CentralSquare)

    a.   Of those users, how many need to push map updates into Esri?

    Answer: At this point, it's to be determined. We are more interested in developing a new internal administrative and operational workflow rather than conform to the existing use of a solution. Please provide details on how your solution can be used and administered, and we'll evaluate and determine what's best for our future utilization. Also, at this time, we don't yet intend to push updates back to GIS, unless it's within a versioned/red-line environment.

14. **Question:** Would the County want to bring their old data into the new system?

    a.   If so, approximately how many TB of data?

    Answer: Yes, approximately 2-4TBs. The existing master database conforms to PACP 7 and is clean

15. **Question:** For the CentralSquare EAM integration, is automated syncing of CCTV/Work order data daily preferred or required?

    Answer: We currently sync manually, but are open to more automated functionality

16. **Question:** For Esri GIS, is the consumption of Feature Services preferred or required?
    Answer: Preferred consumption for Enterprise Portal v11.1

End of Addendum No. 1