

# Request for Proposal No. 2024-031

# **Detention Center Food Service** and Senior Nutrition Hot Meals

Due Date: January 3, 2024
Time: 10:00 AM Local Time
Submittal Location: Electronic Submission

**Union County Government Center** 

Procurement Department 500 N. Main Street, Suite 709

Monroe, NC 28112

# Non-Mandatory Pre-Proposal Conference & Site Visit

Date: November 21, 2023 Time: 10:00 AM Local Time

Location: Union County Detention Center

3344 Presson Road Monroe, NC 28112

# **Procurement Contact:**

Vicky Watts, CLGPO Senior Procurement Specialist 704.283.3601 vicky.watts@unioncountync.gov

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#### 1 NOTICE OF ADVERTISEMENT

# Union County, North Carolina Request for Proposals No. 2024-031 Detention Center Food Service and Senior Nutrition Hot Meals

Electronic proposals will be received by the Union County's Procurement Department at the Union County Government Center, 500 North Main Street, Monroe, NC 28112 until 10:00 AM Local Time on January 3, 2024.

Union County, North Carolina, through the Sheriff's Office and Human Services – Community Support and Outreach, is seeking proposals from qualified firms to provide food services for the Union County Detention Center and the County's Senior Nutrition Program.

This solicitation follows the Uniform Administrative Requirements (UG), Cost Principals, and Audit Requirements for Federal awards (2 C.F.R. Part 200). Contracts resulting from this solicitation may be funded with federal grant funds which have been procured in a manner that is in compliance with all applicable Federal laws, policies, and standards as well as state law and local policies.

Union County is the recipient of a Home and Community Care Block Grant. The Service Provider must be able to adhere to all regulations established within.

Copies of the solicitation may be obtained from the locations listed below:

- 1. Download the Solicitation Documents from the Union County website: https://www.unioncountync.gov/departments/bids-procurement/current-bids
- 2. Download the Solicitation Documents from the State of North Carolina eVP website: <a href="https://evp.nc.gov/solicitations/">https://evp.nc.gov/solicitations/</a> (Search County of Union)

A Non-Mandatory, Pre-Proposal Conference & Site Visit will be held on **November 29, 2023 at 10:00 AM Local Time** at the Union County Detention Center, 3344 Presson Road, Monroe, NC 28112. Representatives from the Union County Sheriff's Office and Senior Nutrition Program will be on-hand to give a brief overview of the project and to answer questions. Attendance at this meeting is strongly encouraged.

All questions about the meaning or intent of the RFP Documents are to be submitted in writing to the Procurement Representative listed on the cover page (vicky.watts@unioncountync.gov) no later than **December 6, 2023 at 10:00 AM Local Time**.

Union County reserves the right to reject any or all proposals, to waive technicalities and to make such selection deemed in its best interest. Union County also reserves the right to award to multiple vendors. Service Providers are required to comply with the non-collusion requirements set forth in the Solicitation Documents.

Union County encourages good faith effort outreach to Minority Businesses (HUB Certified) and Small Businesses.

#### 2 SUBMITTAL DETAILS

#### 2.1 PROPOSAL SUBMISSION DEADLINE

All Proposals are to be received electronically by the Union County Procurement Department no later than <u>January 3</u>, <u>2024 at 10:00 AM Local Time</u>, per the instructions below. Any proposals received after this date and time shall be rejected without exception.

#### 2.2 PROPOSAL SUBMISSION REQUIREMENTS

The proposal must be submitted electronically using the following link: <a href="https://lfportal.unioncountync.gov/Forms/procurementsubmit">https://lfportal.unioncountync.gov/Forms/procurementsubmit</a>. The proposal must be signed by a person who is authorized to bind the proposing Company. Instructions for preparing the proposal are provided herein.

Select the solicitation drop down arrow and choose this RFP from the list. Complete the form, upload your proposal as <u>one (1) complete document</u>, and select submit. The maximum size accepted is 30 MB. A delivery notification email, from <u>LF-Forms@co.union.nc.us</u>, will be sent as your confirmation of receipt.

#### Paper submissions and/or email submissions will not be accepted.

There is no expressed or implied obligation for Union County to reimburse Offerors for any expenses incurred in preparing proposals in response to this request.

Union County reserves the right to reject any or all proposals, to waive technicalities and to make such selection deemed in its best interest, cancel this solicitation and award to multiple vendors.

# 2.3 NON-MANDATORY PRE-PROPOSAL CONFERENCE & SITE VISIT

A Non-Mandatory Pre-Proposal Conference will be held on **November 29, 2023 at 10:00 AM Local Time** at the Union County Detention Center, 3344 Presson Road, Monroe, NC 28112. Representatives from the Sheriff's Office and the Senior Nutrition Program will be on-hand to give a brief overview of the project and to answer questions. Although attendance at this meeting is not mandatory, it is strongly encouraged.

#### 2.4 PROPOSAL QUESTIONS

Proposal questions will be due on or before **December 6, 2023 at 10:00 AM Local Time.** The primary purpose of this is to provide participating vendors with the opportunity to ask questions, in writing, related to the RFP.

Submit questions by email to Vicky Watts at <a href="wicky.watts@unioncountync.gov">wicky.watts@unioncountync.gov</a> by the deadline shown above. The email should identify the <a href="mailto:proposal number and title">proposal number and title</a>. All questions and answers may be posted as addenda on the Union County Website or the State of North Carolina eVP Website as indicated on the advertisement page.

#### 2.5 PROPOSAL ADDENDUM

Union County may modify the RFP prior to the date fixed for submission of proposals by the issuance of an addendum. Should an Offeror find discrepancies or omissions in this RFP, or any other documents provided by Union County, the Offeror should immediately notify the County of such potential discrepancy in writing via email as noted above.

Any addenda to these documents shall be issued in writing. No oral statements, explanations, or commitments by anyone shall be of effect unless incorporated in the written addenda. Receipt of Addenda shall be acknowledged by the Offeror on <u>Appendix C, Addendum and Anti-Collusion Form.</u>

#### 2.6 COMMUNICATION

All communications, any modifications, clarifications, amendments, questions, responses or any other matters related to this Request for Proposals must be made only through the Procurement Contact noted on the cover of this RFP. A violation of this provision is cause for the County to reject a Company's proposal. No contact regarding this document with other County employees is permitted and may be grounds for disqualification.

#### 3 INTRODUCTION

#### 3.1 COUNTY

The County (estimated population 247,058) is located in the central, southern piedmont. The County provides its citizens with a full array of services that include public safety, water/wastewater utilities and sanitation, human services, cultural and recreational activities, and general government administration.

#### 3.2 PURPOSE

Union County, through the Sheriff's Office and the Senior Nutrition Program, is seeking proposals from qualified firms to provide food service for the Union County Jail and the Senior Nutrition Program through this Request for Proposals.

#### 3.3 NOTICE OF FEDERAL FUNDING

This solicitation follows the Uniform Administrative Requirements (UG), Cost Principals, and Audit Requirements for Federal awards (2 C.F.R. Part 200). Contracts resulting from this solicitation may be funded with federal grant funds which have been procured in a manner that is in compliance with all applicable Federal laws, policies, and standards as well as state law and local policies.

Union County is the recipient of a Home and Community Care Block Grant. The Service Provider must be able to adhere to all regulations established within.

#### 4 PROJECT OVERVIEW

The County intends to award a contract to the Offeror(s) that provides the best solution to meet its' needs, as defined in this RFP. The Offeror(s) ability to meet the established dietary intake

requirements, provide a clear project plan and approach towards the successful implementation of theses, as well as providing on-going sanitary services, are critical factors in the determining a responsive proposal.

The County Jail feeds an average inmate population of 229, three (3) meals a day, seven (7) days a week for an estimated 250,755 meals annually. The Senior Nutrition Program (SNP) serves one (1) meal per day, Monday through Friday through four (4) congregate and home-delivery sites located throughout Union County, for an estimated 70,000 meals annually. Holiday Meals are also expected to be served typically the day before the holiday.

Contractor must conduct random, unannounced inspections of ALL food service locations to quality of service and food.

It is anticipated that the Union County Sheriff's Office and the Senior Nutrition Program will negotiate separate contracts.

#### 5 SCOPE OF WORK

#### **5.1 OVERVIEW**

The County Jail facility offers kitchen facilities for the preparation of Inmate and SNP meals. Inmate meals are served at the jail or as sack lunches delivered to a central Courthouse location for inmates in temporary confinement for trial. SNP meals are prepared in the Jail facility and delivered to remote locations, congregate facilities with distribution for homes, where volunteers distribute the food to its final destination.

The Offeror awarded a contract pursuant to this RFP, shall provide for all efforts, materials, and transportation necessary to furnish all food services for the inmates, as well as the Union County Senior Nutrition Program.

# **5.2 GENERAL REQUIREMENTS**

- 1. The Contractor's standing with the County shall be as an independent Contractor and not as an agent, employee or servant of the County. The Contractor shall exercise control and supervision of work and shall be solely responsible for wages (including withholding of income taxes and social security), workers compensation, compliance with OSHA and all employment related regulations related to its employees and shall be responsible for its own acts and those of its subordinates, employees and agents during the term of any ensuing contract. The County shall not be considered a joint employer, joint venture or partner with the Contractor.
- 2. The Contractor shall provide for all efforts and materials necessary to furnish all food services for the inmates, as well as the Union County Senior Nutrition Program. The Contractor shall furnish nutritious, wholesome, and palatable food meeting all current nutritional standards and requirements for National Sheriff's Association (N.S.A.), State of NC Regulations, and the American Correctional Association and meet all required daily allowances. The Contractor shall also follow all guidelines set forth in compliance with the Senior Nutrition Program.

- 3. The assignment of any ensuing contract in whole or part shall not be allowed without the express written approval of the County.
- 4. After the start of the Contract, regular weekly review meetings will be held with the Contractor, Jail Administrator, Asst. Jail Administrator, and the Director of the Union County SNP and any others that may be designated by the County until all startup problems are successfully resolved. Other meetings may be called as may be required.
- 5. Contractor will, upon awarding of contract, furnish to the Sheriff's Office and Union County Senior Nutrition Program a list of employees who are to work inside/outside any of the facilities or sites. The list will be forwarded to both parties as soon as possible and must be approved by the Jail Administrator prior to the employee(s) beginning work in the facility. Allow a minimum of two (2) business days for clearance to be granted.

The list of employees will include the following information:

- Last name, First name, middle name
- Date of Birth
- Current Residential Address
- Driver's License Number
- Social Security Number
- Race/Sex
- 6. All employees of the Contractor(s) assigned to the Jail as well as Union County Senior Nutrition Program must be cleared by the Sheriff's Office. The County retains the right to thoroughly investigate any current or prospective employees assigned to these programs. Such employees must pass a security clearance and submit to activity control by the Sheriff's Office. No employee will be permitted to work in the Jail or any of the sites for the Senior Nutrition Program without a complete background clearance by the Sheriff's Office.
- 7. When a new employee is assigned to any of the facilities or sites, the name and pertinent information will be forwarded to the designated contacts for addition to the list.
- 8. Admittance to any of the facilities, or sites will be denied to any contract employee whose previous criminal activities would compromise the security of the facilities.
- Contractors' employees are not permitted in any area of the jail other than the kitchen, restrooms, food storage area, and necessary access areas as designated by the Sheriff.
- 10. Decisions of the Jail Administrator are final and not subject to arbitration.
- 11. New kitchen employees will not begin work inside the Jail facility until approved to do so by the Jail Administrator or their designee.

- 12. Contract employees will be responsible for the security of all work tools.
- 13. Nothing is to be given to any inmate inside/outside the facility at any time, except for authorized product.
- 14. Missing tools are to be reported immediately to the on-duty Jail supervisor.
- 15. No alcoholic beverages/drugs will be brought on site or into the facility, nor will anyone under the influence of alcoholic beverages or drugs be allowed on site or inside the facility or sites.
- 16. In the event of any disturbance inside the detention facility, the contract employees will immediately follow the orders of the Jail staff on duty.
- 17. In the event of a dispute involving the facility or site staff and the contract employees regarding work location, security measures, etc., the Jail Administrator or Director of Union County Senior Nutrition Program will have the final decision.

**Notice Warning:** Any person who takes into, or out of, or attempts to take into, or out of a correctional facility or the grounds belonging to or adjacent to a correctional facility, any item not specifically authorized by the correctional facility, shall be prosecuted under the provisions thereof. All persons, including employee and visitors, entering upon these confines are subject to routine searches of their persons, vehicles, property or packages.

**Contraband:** Law prohibits the import of contraband such as drugs, liquor, firearms, ammunition, cellular/electronic devices, and other similar items into any areas of work. The Sheriff's security personnel may conduct searches of awarded Contractor's personnel, equipment, tools, and supplies at any time. Use of cameras, camera phones and recording devices by awarded Contractor's personnel is restricted. Such use must be approved on a case-by-case basis.

Contraband means any dangerous drug, narcotic drug, intoxicating liquor of any kind, deadly weapon, dangerous instrument, explosives, or any other article whose use of or possession would endanger the safety, security or preservation of order in a correctional facility or any person therein. (Any article includes any substance that could cause abnormal behavior, i.e., marijuana, nonprescription medication, etc.)

- 18. State and local taxes are not to be included in response, but they are to be added later to all invoices, if applicable, and shown as a separate item for payment.
- 19. Specifications in some proposal packages are for specific brand and model only because they fit into existing equipment, current standards, guidelines or established standardization program. We will not, however, specify supplier and we welcome proposals from any supplier capable of furnishing the brand and model specifically designated.

20. The Contractor shall secure and pay for all Governmental Fees, licenses, and inspections necessary for the proper execution and completion of the work which are I legally required, file all notices, comply with all laws, rules, regulations and lawful orders bearing on the performance of the work.

#### **6 COUNTY JAIL REQUIREMENTS**

These requirements apply to all Offerors submitting proposals for Inmate Food Service, regardless whether a combined or single population proposal is submitted.

- 1. The Contractor shall be required to furnish the following equipment needed for the preparation and serving of meals to inmates at the Union County Jail. This will include the maintenance and upkeep of all equipment as noted in contract. A list of equipment that the awarded contractor will be required to provide includes, but is not limited to:
  - a. (6) Bulk food storage containers
  - b. Food Processor
  - c. Dunnage Racks
  - d. Smallwares
  - e. Storage Racks (if needed)

The County will perform preventative maintenance and repair to maintain the County provided equipment is in working order. Contractor shall be responsible for all daily and routine periodic cleaning of County-provided equipment necessary to meet operational readiness and sanitation requirements.

Repairs for damages to the above items caused by employee negligence as determined by facility maintenance personnel will be the responsibility of the Contractor. Examples include; failure to properly clean food waste from dishwasher on a daily basis, cooler and freezer doors remaining open for prolonged periods of time resulting in compressor freeze up, etc.

- 2. Only beef, turkey, and boneless chicken shall be utilized. Pork and fish are not allowed in the Jail meals.
- 3. An additional meal site, to be located at the Union County Judicial Center, accommodates inmates held in short-term lock-up because of court appearances. The Contractor shall be responsible for determining the number of meals to be delivered to this site for lunch, Monday through Friday with the exception of State observed holidays on which no court is in session or on days when no inmates are being held at that site. Contractor will also be responsible to provide the transportation for the delivery of these meals. Contractor will be required to provide cold storage containers for the meals; cold storage appliances are available at the Court.
- 4. Meals shall be served in strict accordance with the time schedule as shown below:
  - Breakfast between 5:30 a.m. to 7:00 a.m.
  - Lunch between 11:30 a.m. to 12:00 p.m.

Dinner between 17:30 p.m. to 18:00 p.m.

In accordance with the North Carolina Minimum Standards for the Operation of Confinement Facilities, in no event will Contractor allow to elapse more than fourteen (14) hours between service of the last meal of the day and the first meal of the next day. Meal service shall be no more than 15 minutes earlier than prescribed time.

In the event the Contractor fails to timely deliver meals for Jail, the Contractor shall reduce the cost to county for such meals that are late in accordance with the following schedule: (i) If meals are five (5) minutes late, the cost of the meals will be discounted 5%; (ii) If the meals are more than five (5) minutes late, but less than or equal to (10) ten minutes late, the cost of the meals will be discounted 10%; and (iii) If the meals are more than ten (10) minutes late, the cost of the meals will be discounted 20% plus 2% for each minute exceeding ten (10). These discounts shall be deemed liquidated damages and not penalties. The discounts outlined above shall not apply to the first day during a calendar month that the contractor provides meal in an untimely manner. Nothing in this paragraph shall be deemed to preclude County's remedies pursuant to other provisions of the agreement or pursuant to applicable law. In the event the meals are twenty (20) minutes late and County elects to accept that number of meals that can be served to the project participants still in attendance at the time of meal delivery, the cost of such meals so accepted shall be discounted in accordance with the formula above.

- 5. The Contractor will be expected to provide special diet meals and special religious diet meals that follow guidelines approved and established by NCCHC and ACA. Individuals to receive special diets will be identified by authorized Jail staff. Special diets will include Diabetic, Vegan, Pregnancy, Snake bag, liquid/clear liquid diet, and Medically-approved allergies, including lactose intolerance, eggs, nuts (peanuts and tree nuts), Fish/crustaceans (Not allowed at all in the menu), wheat, and soy/sesame. Historically, 20 to 30 special meals are served during each meal service.
- 6. Special menus will be required for Christmas, Thanksgiving, New Year's, Easter, and 4<sup>th</sup> of July holidays. Samples of these menus should be included in the proposal response. These menus will be approved by the Jail Administrator or their designee to assure consistency.
- 7. When quality assurance deficiencies are noted, a written corrective action (improvement) plan shall be submitted to the Jail Administrator or their designee within 48 hours. The Contractor will schedule a mandatory meeting with the Jail Administrator or their designee 7 days after the corrective action plan has been submitted to review if the deficiency has been corrected.
- 8. Inspections of kitchen facilities by the County and State Health Agencies must achieve and maintain satisfactory ratings. The contractor must maintain a North Carolina sanitation grade of "A" at all times. At any time this grade falls below "A" for any reason, the contractor will be charged fifty dollars (\$50.00) per day until the grade returns to an "A". This charge will be deducted from the monthly payment to the contractor. Contractor must

request a re-inspection from the Health Department within two working days and the re-inspection must be completed within fifteen (15) days after the Health Department receives notification. Contractor shall provide proof of the grade "A" inspection to Jail Administration within three days after notification.

- 9. Should the Contractor fail to deliver meals for a meal session or should any person eating meals prepared under this contract becomes ill as a result of food poisoning attributable to the negligence of the Contractor, as determined by Public Health Officials, then such action shall be deemed non-performance of the contract and shall be justification for immediate cancellation of the contract.
- 10. A four (4) week 2500 calories per day menu cycle will be utilized. This menu must be used for the first six months without substantial deviation. Any changes after six months must be approved in advance by the Jail Administrator or their designee and enhance the present menu. A registered Dietitian provided by the Contractor must certify that the menu meets 2500 calories daily and that meat, fruits, and vegetables are graded as required in the Food Procurement and Preparation Standards section. The County reserves the right to verify this information by its registered Dietitian. All meats are to be listed as "cooked weight." Beef, turkey, and chicken are the only meats allowed. Pork and Fish are not allowed in the Jail meals.
- 11. Food provided to inmates shall not be wrapped in aluminum foil. No bones will be permitted in any product served to inmates. Apples, pears, and oranges provided to jail inmates must be cored and quartered; bananas shall be served without peels; plums, prunes, cherries, etc. must be pitted prior to serving. Contractor shall submit all containers, implements and supplies used for inmate meals service to the Sheriff or his designee for written approval prior to use.
- 12. If the Contractor ever has a bona fide need for substitution on any meal, they must first obtain approval in writing from the Jail Administrator.
- 13. The Contractor will maintain standard recipe cards for each item to be prepared on the menu cycle. These cards will be utilized by cooks in preparing each meal, and shall designate for each item prepared the cooking procedure, ingredients, and quantities required. Recipe Cards will be made available at any time for use by any authorized audit or inspection staff.
- 14. The Contractor will be responsible for the complete food service operation including but not limited to, recruitment, in-service training, purchasing, preparation, client relations, sanitation, transition plan, facility planning, meal service, contingency plans, relief labor, and any additional equipment required.
- 15. The Contractor shall be responsible for:
  - a. All raw foods;
  - b. All salaried and hourly labor;

- c. All supplies, including hygiene supplies to serve food;
- d. All equipment needed to prepare and serve meals;
- e. All maintenance, both preventative and upkeep, on all equipment utilized under the contract, excluding items maintained by the County, unless caused by employee negligence, as noted in Para. 1 of this section.
- f. Other items as listed in the tables on the next page:

Item/ Area of Responsibility	Responsibility for Item-Area
A. Actual Service	
Accurate and timely meal ordering	Jail Staff
2. Delivery of meals to inmates	Jail Staff
3. Return of trays to kitchen	Jail Staff
4. Delivery of snacks to inmates (special diets that require these)	Jail Staff
5. Kitchen security	Jail Staff and
·	Contractor
6. Purchasing of all food and supplies	Contractor
7. Preparation of food	Contractor
8. Processing of Invoices	Contractor
9. Payment of Invoices	Contractor
10. Inventory Control	Contractor
11. Invoicing the County	Contractor

B. Management of Employees	
1. Salaries	Contractor
2. Taxes and Fringe Benefits	Contractor
3. Vacation Pay-Sick Pay	Contractor
4. Management Cost	Contractor
5. Management Relocation	Contractor
6. Management Relief	Contractor
7. Consulting Dietitian	Contractor
8. Posting of State & Federal Employee Guidelines	Contractor

C. Utilities, Equipment	
1. Heat, Air Conditioning, Electricity, Water	County
<ol> <li>Major appliance maintenance, repairs and replacement.</li> <li>County will repair equipment currently owned by the county.</li> <li>Any replacements needed as determined by Sheriff's</li> <li>Maintenance staff, will be the responsibility of Contractor in any instance that repair/replacement is caused by employee negligence.</li> </ol>	Contractor/County
3. Pots, pans, service ware, general kitchen utensils and serving utensils (if additional needed) May use existing on hand	Contractor
4. Serving Carts (if additional needed) May use existing on hand	County
5. Food trays (if additional needed) May use existing on hand	Contractor
6. Trash and Garbage Removal (may use county compactor)	Contractor

7 Doct control (limited contine only)	County (additional service will be the	
7. Pest control (limited service only)	responsibility of	
	Contractor)	
8. Cleaning Supplies	Contractor	
9. Paper Supplies	Contractor	
10. Postage	Contractor	
11. Taxes, Licenses	Contractor	
12. Laundry	Contractor	
13. Employee Uniforms	Contractor	
14. Office Equipment/ Telephone & Line	Contractor	
15. Trays-Utensils (if additional needed) May use existing on hand	Contractor	
16. Pots-Pans (if additional needed) May use existing on hand	Contractor	
17. Smallware's	Contractor	
18. Tool Cabinet, or tool board; Must be approved by the Jail Administrator	Contractor	
19. Locked Cable Ties for ALL Knives.	Contractor	

D. Cleaning-Janitorial Kitchen and Designated Storage Areas	
1. Equipment-Hoods	Contractor
2. Hoods from wall to outside	Contractor
3. Floors	Contractor
4. Walls-Windows	Contractor
5. Ceiling-Fans	Contractor
6. Light Fixtures	Contractor
All other areas associated with food service provision for the     Jail	Contractor
Maintain on-site kitchen facilities in compliance with State and Local Health Cleanliness Codes	Contractor
9. Maintain on-site kitchen facilities in compliance with State and Local Health <b>Maintenance</b> Codes, i.e. painting, repairs, etc.	County

- 16. At a minimum, the Contractor will perform kitchen "tear down" and deep clean three (3) times per week. This includes but is not limited to cleaning inside and outside of all stoves, ovens, steam cookers, flat-top grills, tilt skillets, and deep fryers. Remove and clean hood vent racks and clean the cooking area's back wall. Clean all floors and surface areas not cleaned daily. Clean the dishwasher, and check the temperature of the dishwasher and all sink traps. Clean and sanitize ice machine and walk-in coolers/freezers. If equipment is found to be damaged and/or broken due to improper use or lack of upkeep, the Contractor will be responsible for repair and/or replacement of equipment if the equipment is found to be in not good working order. This is to be reported to the Jail Administrator or their designee.
- 17. The kitchen must be manned at all times from the start of breakfast until after the supper trays have been returned and the food preparation area cleaned with no exceptions to be

allowed except for days when sack meals are being served. Sack meals may be provided Monday through Friday for the lunch meal and on Saturday and Sunday nights for the dinner meal. An "enhanced" menu dinner will be served on Friday evenings. The Contractor shall appoint and designate an individual to be "Manager" with overall responsibility for on-site operations. The Manager shall serve as liaison between the Contractor and the Sheriff's staff and shall deal directly with the Jail Administrator.

- 18. The Contractor's employees are expected to report for work in a timely manner. If for any reason Jail staff is required to prepare a meal or meals, in whole or part, then the Contractor shall credit the County for such meals, utilizing the hourly rate of pay of \$27.03 for officers assigned to prepare meals. This credit will be shown in the next monthly billing of inmate meals submitted for payment.
- 19. The Contractor shall submit along with the proposal a staffing chart for the overall kitchen operations indicating the actual number of positions required. The staffing chart shall include the number of individuals working each shift, the hours of each shift and a job description for each position.
- 20. The Contractor's designated Manager or their designee shall be accessible for holidays, nights, and weekends and for emergency situation backup.
- 21. The Contractor must submit and maintain a list of potential employees for a Sheriff's Office record check. Cleared employees shall go through Security Training and Orientation prior to beginning work. Security training shall be conducted by the Jail Administrator or their designee and all employees shall follow prescribed security procedures at all times. The Contractor shall agree that an employee's disregard for security shall be grounds for termination of employment.
- 22. Contractor must provide uniforms and necessary wearing apparel for its personnel. Said uniforms and wearing apparel shall be subject to the approval of the Jail Administrator. All employees will be expected to wear the uniforms provided during all times of work. In addition to uniforms each and every employee must wear at all times a picture I.D. badge to be provided by the Contractor.
- 23. Contractor must agree that employees assigned to duty at the Jail shall submit to periodic health examinations (including any drug testing) at least as frequent and as stringent as required by law and agrees to submit satisfactory evidence of compliance with all health regulations upon request. The Contractor shall be responsible for all cost associated with health examinations and drug testing. County Health department medical staff is not available for required health examinations.
- 24. The County desires that the Contractor maintain and uphold equal employee opportunity and affirmative action policies to ensure non-discrimination based on race, color, sex, religion or handicap in employment and business practices.

- 25. Contractor shall be responsible for cleaning and housekeeping in the food preparation, service, and storage areas to include the removing food waste from the dishwasher on a daily basis so as to prevent buildup and will, on a continuing basis, maintain high standards of sanitation meeting American Correctional Association Accreditation. Contractor shall meet all sanitary standards and codes for food services in the City of Monroe, Union County, and the State of North Carolina. Contractor will provide the Jail with guidelines used for food handling practices for inmate worker training purposes.
- 26. Since the Union County Jail population fluctuates at times, a sliding scale per meal based on the number of meals served is being requested.

Sliding Food Cost Scale Based on Inmate Population. Offerors shall indicate the Price per meal in Column 1 for each Inmate Population category. Actual meals purchased pursuant to the agreement will fluctuate, though the minimum number of inmate meals per day will be 420. Historical records show 229,366 meals served in 2020, 251,814 served in 2021, and 261,185 served in 2022. The average daily inmate population for 2022 was 226. Please fill out the Proposal Cost Form for the price per meal based on the inmate population.

(NOTE: Historical data is provided for illustrative purposes only and is in no way meant to imply or guarantee meal purchase quantities.)

- 27. The Contractor shall provide up to twenty (20) staff meals per day (10 meals per shift) to jail employees. A staff ala cart menu should be offered with a fixed price per item. The prices shall hold firm for the first full year and be allowed to increase following the same method as inmate meals. A sample menu must be provided with the proposal.
- 28. Contractor shall bill the County on a monthly basis for meals provided the previous month.
- 29. The Sheriff's Office, on occasion, utilizes a "working lunch" format when conducting official business matters. Attendees at these meetings may be internal staff members or may be external participants from other government or civic organizations. As part of this contract, the Contractor shall also agree to provide lunch meals for no more than five (5) Sheriff's Office business functions. These meals shall be prepared to accommodate approximately 30 persons and will be invoiced as part of the overall cost of this contract. Cost per meal for these meetings shall not exceed \$10.00 and the menu shall be approved by the Sheriff or his designee prior to the meeting date.
- 30. The final selection may not be based on price alone as the NC purchasing laws allow consideration of price, quality and service.
- 31. Each food service contractor furnishing proposals for the project is expected to be established and experienced in this industry. The County expects that each contractor proposing considers food service as their primary business, to have been in business for

- at least three years and to be knowledgeable of the requirements of correctional food service.
- 32. The Contractor's food service operation will be expected to meet the prevailing operational standards established for food service as specified in Title 10A, Chapter 14J, Section .0900-Food, of the North Carolina Administrative Code.
- 33. The Contractor must keep full and accurate records of all critical elements of the food service operation. At a minimum, the contractor should keep necessary inventory records, sales records, and meal count records. All such records must be available for auditing by the County or its representatives at any time during regular working hours.
- 34. The Sheriff of Union County reserves the right to conduct unannounced, random security searches of all facility areas, employees, and employee areas such as personal vehicles located on the facility grounds at any time. The facilities and equipment used in the contract should not be used to prepare food for agencies or persons other than those delineated under the contract without advance written approval of the Sheriff.
- 35. The Contractor will be responsible from the time of signing the contract, or from the time of the beginning of the first work day, whichever shall be the earlier, for all injury or damage of any kind resulting from this work to persons or property, including employees and property of Union County.
- 36. Contractor shall return at the expiration of this contract, the food service premises and all equipment furnished by the County in the condition in which received, ordinary wear and tear excepted. An inventory shall be conducted from time to time for all items covered by this paragraph. The County will maintain, repair and/or replace the following list of equipment: walk-in coolers, walk-in freezers, range hoods and dishwasher. Repairs for damages to the included items above that are caused by employee negligence as determined by facility maintenance personnel will be the responsibility of the Contractor.
  - Examples include; failure to properly clean food waste from dishwasher on a daily basis, cooler and freezer doors remaining open for prolonged periods of time resulting in compressor freeze up. The County of Union will perform preventative maintenance and repair all other county-provided equipment in the jail kitchen facility until it no longer becomes feasible to repair a necessary piece of county owned equipment (as determined by facility maintenance personnel); that equipment will be replaced by the contractor who will then become responsible for maintaining that equipment until such time the contract expires. Contractor will perform daily and routine periodic maintenance on County-provided equipment to meet operational readiness and sanitary cleanliness standards. Contractor shall not pour grease and/or other matter likely to cause clogging into drains.
- 37. The Contractor shall be responsible for and bear the cost of installing a telephone and line(s) in the kitchen area for Contractor use. The phone shall be available to Jail Staff for incidental use when necessary.

- 38. The County will provide adequate ingress and egress to all production areas. All kitchen employees must enter the building through the main entrance of the Jail or some other designated area after showing proper I.D. to Jail staff. No kitchen staff will be allowed to enter through or park in the secured parking area.
- 39. After the start of the Contract, regular weekly review meetings will be held with the Contractor, Jail Administrator, Assistant Administrator and others as may be designated by the County until all startup problems are successfully resolved. Other meetings may be called as may be required.
- 40. Contractor shall invoice on a monthly basis and the County shall pay on a monthly basis. The Contractor must submit during the first week of every month, for the preceding month an invoice for meals served. The invoice shall be subject to County audit and approval. The price per meal charged shall be in accordance with pricing as contained in the proposal or as it may be amended.

#### 6.1 FOOD PROCUREMENT AND PREPARATION STANDARDS

All food used must meet standards of quality, sanitation and safety applying to foods that are processed in a commercially licensed establishment. All foods used in the meals must be from approved sources; comply with applicable state and local laws, ordinances, and regulations; and be clean, wholesome, free from spoilage, free from adulteration and mislabeling, and safe for human consumption.

Salt normally used in all recipes or in food preparation will be reduced by one half.

Food provided to inmates shall not be wrapped in aluminum foil or clear saran wrap. **No bones** will be permitted in any product served to inmates. (Apples, pears, and oranges provided to jail inmates must be cored and quartered; bananas shall be served without peels; plums, prunes, cherries, etc. must be pitted prior to serving). Contractor shall submit all containers, implements and supplies used for inmate meal service to the Sheriff or his designee for written approval prior to use.

## **6.1.1 MEAT**

All meat and poultry, fresh or frozen, used in the meals must be inspected by USDA or state officials, from federally or state inspected plants, and must bear inspection stamps on the box or package.

**All meat products in gravy:** excess grease and/or fat must be drained/removed before packaging for transport.

#### 6.1.2 BEEF: GRADE USDA CHOICE

Beef, ground USDA Choice, 80% lean, 20% fat.

Beef patties, USDA Choice, 80% lean, 20% fat, 4-oz. raw weight.

Beef Stew, USDA Choice, 1" cubes. Meatballs are not acceptable for beef and vegetable stew.

Meatballs used for Swedish, Italian and Barbecue; must be ½ oz. Meatballs. Any gravy or sauce is to be drained of excess grease before packaging for transport to sites.

Smoked sausage must be "lite."

Molded meat items must yield three ounces cooked weight excluding fat. No flaked meat products may be used.

Meatloaf: must be sliced before delivery and an adequate number of uniform slices must be included so that each serving yields 3 oz. of meat (not including binding agents and vegetables which might be included).

Textured vegetable protein or meat products containing soy mixture may be used for two weekly meals pending Jail Administrator approval. The County reserves the right to expand or eliminate any or all of these products upon review.

#### 6.1.3 POULTRY: USDA GRADE A

Chicken breast, USDA Grade A. Only non-breaded chicken breast fillet, to yield 3 oz. Cooked may be used.

#### 6.1.4 **PORK**

No pork will be served in the Union County Jail or Judicial Center holding area.

#### 6.1.5 FISH

No fish will be served in the Union County Jail or Judicial Center holding area.

## 6.1.6 VEGETABLES AND FRUIT

Fresh fruit and vegetables; #1 quality.

Fresh and frozen vegetables should be used as much as possible. When canned vegetables are used, salt should not be added.

All fresh fruit (such as apples, oranges, peaches, grapes, pears, and plums) will be washed by the contractor before delivery.

100% fruit juice (orange, grapefruit, orange-grapefruit, or other 100% fruit juice fortified with Vitamin C to meet one-third RDA for Vitamin C, or Vitamin C fortified cranberry juice cocktail). Juices in waxed cartons are preferred and should be used whenever possible.

Vegetables, canned, USDA Grade A Fancy, as follows:

Peas, green; Early June, 3 sieve.

Beans, green, cut or cuts; Blue Lake, Nor West, 4 sieve.

Frozen pack greens, USDA Grade A, such as: chopped turnip greens, chopped spinach, chopped collards, chopped kale, and mixed greens; mixed vegetables; carrots; and sweet potato patties.

Broccoli, frozen spears, 4 ½" to 5 ½ ", USDA Grade A Broccoli, frozen cuts, 1-1 ½, 25% head, 15% leaf, USDA Grade A Broccoli, frozen, chopped, ½ "x ¼ ", USDA Grade A.

#### 6.1.7 FRESH FRUIT

Grapefruit, white, US #1, 36 or 32 count, ½ of grapefruit. Oranges, fresh, (Florida) US #1, 100 count, 1 each. Oranges, fresh (California) US #1, 113 Count, 1 each. Apple, one medium, 1 each Banana, 1 petite or 1 large, 1 each Cantaloupes, US #1, ½ carton count 18, ¼ melon. Applesauce may be counted as fruit.

**NOTE:** Serving sizes do not include juices; to meet requirement for a ½ cup of canned fruit, the juice must be drained, for a ½ cup of cooked vegetables all liquid should be drained before measurement is taken. Vegetable or Fruit sauces, except applesauce, may not be identified as meeting the fruit/vegetable requirement.

#### 6.1.8 DAIRY PRODUCTS

Fortified margarine in an individual covered package chip or container.

Milk may contain no bovine Growth Hormone. Contractor must obtain documentation from processor/distributor to assure this condition.

Milk, fluid, whole, ½ pint, Grade A pasteurized, Vitamins A and D added. Not less than 8.25% milk solids and not less than 3.25% milk fat.

Milk, fluid, low-fat, ½ pint, fortified with Vitamins A and D added, not less than 8.25% milk solids and not less than 2% milk fat.

Milk, fluid, skim, fortified with Vitamins A and D, ½ pint, 0.5% milk fat, pasteurized.

Milk, low fat buttermilk: ½ pint, Grade A, pasteurized cultured. Milk solids not less than 8%.

Cheese, no imitation.

No milk substitute products may be added to increase daily calorie intake.

#### 6.1.9 COMPLEX CARBOHYDRATES

Whole or enriched grain products, such as rice, grits, or pasta.

Crackers, saltine, quantity 6.

Cornbread, 2 1/2" square X 1 1/2" high. All pieces must be uniform in size.

Rolls, biscuits, or muffins must weigh at least one ounce.

#### **6.1.10 DESSERTS**

Cakes must be frosted or topped with fruit sauce. Inside must be moist and maintain good taste.

#### **6.2 INMATE WEEKLY MENUS**

The menus proposals shall be based on **Appendix D – Inmate Weekly Menus** for weeks 1-4. Substitutions are not allowed during the proposal process. After contract implementation, the Contractor may submit alternate menus for approval by the Sheriff' representative (see item # 10 under Food Services for County Jail Requirements).

<u>Proposals must be based on the menus that meet all requirements listed in this document with no substitutions allowed.</u>

#### 7 SENIOR NUTRITION HOT MEALS REQUIREMENTS

The purpose of this program is to meet the nutritional needs of individuals aged sixty and older, by serving them nutritionally sound meals in strategically located community sites.

The County intends to award a contract to the Service Provider that proposes the best solution to meet its' needs, as defined in this RFP. The Service Provider's ability to prepare and meet the established dietary intake requirements and provide a clear project plan and approach towards successful implementation are critical factors in determining a responsive proposal.

The Senior Nutrition Program (SNP) serves one (1) meal per day, Monday through Friday, through four (4) congregate and home-delivery sites located throughout Union County, for an estimated 70,000 meals annually.

The County requires the Service Provider to submit a proposed menu, for a minimum of 1 week, and proof that it meets all the nutritional requirements, including nutrition breakdown, as outlined in this solicitation.

Special menus will be required for Christmas, Thanksgiving, New Year's, Easter, and 4<sup>th</sup> of July holidays. A sample holiday menu must be included in the proposal response. These menus will be approved by the SNP coordinator or designee to assure consistency. Holiday meals are expected to be served typically the day before the holiday.

#### 7.1 SERVICE PROVIDER

The Service Provider is expected to be established and experienced in this industry. The County expects that each Service Provider proposing considers food service as their primary business, to have been in business for at least three years and to be knowledgeable of the requirements of food service.

The Service Provider's standing with the County shall be as an independent Service Provider and not as an agent, employee or servant of the County. The Service Provider shall exercise control and supervision of work and shall be solely responsible for wages (including withholding of income taxes and social security), workers compensation, compliance with OSHA and all employment related regulations related to its employees and shall be responsible for its own acts and those of its subordinates, employees and agents during the term of any ensuing contract. The County shall not be considered a joint employer, joint venture or partner with the Service Provider.

The assignment of any ensuing contract in whole or part shall not be allowed without the express written approval of the County.

After the start of the Contract, regular weekly review meetings will be held with Director of the Union County SNP and any others that may be designated by the County until all startup problems are successfully resolved. Other meetings may be called as may be required.

The Service Provider shall secure and pay for all Governmental Fees, licenses, and inspections necessary for the proper execution and completion of the work which are legally required, file all notices, comply with all laws, rules, regulations and lawful orders bearing on the performance of the work.

#### 7.2 SPECIFICATIONS

These requirements apply to all Service Providers submitting proposals for Senior Nutrition Hot Meals.

- 1. The Service Provider shall be required to furnish all equipment needed for the preparation and serving of hot meals.
- 2. Inspections of kitchen facilities by the County and State Health Agencies must achieve and maintain satisfactory ratings. The Service Provider must always maintain a North Carolina sanitation grade of "A". At any time, if this grade falls below "A" for any reason, the Service Provider will be charged fifty dollars (\$50.00) per day until the grade returns to an "A". This charge will be deducted from the monthly payment to the Service Provider. Service Provider must request a re-inspection from the Health Department within two working days and the re-inspection must be completed within fifteen (15) days after the Health Department receives notification. Service Provider shall provide proof of the grade "A" inspection to Senior Nutrition staff within three days after notification.
- 3. Should the Service Provider fail to deliver meals for a meal session or should any person eating meals prepared under this contract becomes ill as a result of food poisoning attributable to the negligence of the Service Provider, as determined by Public Health Officials, then such action shall be deemed non-performance of the contract and shall be justification for immediate cancellation of the contract.
- 4. If the Service Provider ever has a bona fide need for substitution on any meal, they must first obtain approval in writing from the Senior Nutrition Program Coordinator or Manager.
- 5. The Service Provider will maintain standard recipe cards for each item to be prepared on the menu cycle. These cards will be utilized by cooks in preparing each meal, and shall designate for each item prepared the cooking procedure, ingredients, and quantities required. Recipe Cards will be made available at any time for use by any authorized audit or inspection staff.

- 6. The Service Provider will be responsible for the complete food service operation including but not limited to, recruitment, in-service training, purchasing, preparation, client relations, sanitation, transition plan, facility planning, meal service, contingency plans, relief labor, and any equipment required.
- 7. Service Provider must conduct random, unannounced inspections of ALL food service locations to quality of service and food.
- 8. The Service Provider shall submit a staffing chart for the overall kitchen operations indicating the actual number of positions required for this solicitation. The staffing chart shall include the number of individuals working each shift, the hours of each shift and a job description for each position.
- 9. The Service Provider must keep full and accurate records of all critical elements of the food service operation. At a minimum, the Service Provider should keep necessary inventory records, sales records, and meal count records. All such records must be available for auditing by the County or its representatives at any time during regular working hours.
- 10. The Service Provider will be responsible from the time of signing the contract, or from the time of the beginning of the first work day, whichever shall be the earlier, for all injury or damage of any kind resulting from this work to persons or property, including employees and property of Union County.
- 11. Service Provider shall invoice on a monthly basis and the County shall pay on a monthly basis. The Service Provider must submit during the first week of every month, for the preceding month an invoice for meals served. The invoice shall be subject to County audit and approval. The price per meal charged shall be in accordance with pricing as contained in the proposal or as it may be amended.

## 7.3 PROGRAM REQUIREMENTS

- The Contractor shall prepare Senior Nutrition Program (SNP) meals in the County Jail facilities with an option for the Contractor to prepare SNP meals in a contractorsupplied separate facility. Prepared food must be delivered to distribution sites so that the holding time between the completion of cooking at the kitchen and the delivery of food to the nutrition site shall not exceed three hours.
- 2. Service Provider must follow the sanitation rules in all applicable sections of Title 15A, Chapter 18A of the North Carolina Administrative Code to maintain a Grade A (or at least 90%) sanitation rating. If the grade falls below "A" or 90%, the SNP Coordinator must be notified and must receive a copy of the Environmental Health inspection report. Corrective action must be undertaken and a request for re-inspection for purposes of raising the grade must be made within two days of the lower grade. When the local Environmental Health Specialist re-inspects the facility, the SNP Director must receive a copy of the re-inspection report. The facility where meals are prepared or served may continue to provide meals for the nutrition program with a sanitation

rating of less than "A" or 90% at the discretion of the SNP and the AREA AGENCY ON AGING.

- 3. Meals ordered can be provided in either of the following methods, a or b as follows. Please indicate selected method in your proposal. Method B is preferred by the SNP.
  - a. Food will be packaged and delivered to sites in bulk containers. Food shall be packaged so there is minimum spillage in the hot and cold food carriers (e.g. with plastic film secured over lip of pan before lid is placed on).
  - Food will be packaged and delivered to sites in individually sealed, preportioned meal containers.
- 4. Equipment for <u>each site (up to a total of 4 sites)</u> provided by Service Provider includes, but is not limited to (Reference photos included in Appendix G.):
  - a. Electric heated food storage cabinets.
  - b. Tea Dispensers (30-36 cup capacity).
  - c. Food carriers both hot and cold.
  - d. 2 Ice Chests.
  - e. ONLY if bulk delivery method "A" is selected:
    - Serving utensils: 1 spatula, 3 slotted spoodles, 3 solid spoodles, 2 slotted spoons, 2 solid spoons, 1 pair tongs, 2 #8 scoops, one 8 oz. Ladle, one 1 oz. Ladle, one plastic gallon pitcher, 1 paring knife, 1 pair kitchen shears.
    - ii. Steam table sized to accommodate site requirements (current: Duke 4 Well Steam Table, 240 volts);
      - If bulk delivery method is selected, the Service Provider will pick up soiled serving utensils and food delivery containers for sanitation the next day after delivery, rather than making a second trip to pick up dirty utensils on delivery day. The Service Provider will be expected to maintain enough equipment to have one sanitized set delivered to each congregate serving location with the prepared food while picking up the second set awaiting sanitation from the previous day's deliveries. The sizes and amounts of these items are to be based upon each individual site requirements.
- 5. Supplies provided by Service Provider shall include, but may not be limited to:
  - a. Eight-ounce Styrofoam cups for congregate diners.
  - Plastic-ware kits (sealed) Heavy weight plastic knives, spoons, forks; napkins (size may vary; minimum 10" x 13") salt and pepper packets for congregate diners.
  - c. Trash can liners: Low Density, Star Seal 55-gallon heavy weight minimum of 18 micron, impervious to liquids and odors.
  - d. Disposable plastic gloves (size as requested by site manager)
  - e. Individually wrapped plastic straws
  - f. Sandwich bags with Ziploc®-style closures for breads and cookies
  - g. Condiments to be supplied by Service Provider appropriate for each meal: salt, pepper, ice for beverages, etc. The following condiments must be

individually packaged: mayonnaise, mustard, ketchup, vinegar, salad dressing, sugar, artificial sweetener, non-dairy creamer, tartar sauce, lemon juice. No Bulk products will be accepted at any site. These supplies are not to be rationed and should be delivered in full cases. If, at any time, the Service Provider feels that supply usage is extraordinarily high, they should contact the Nutrition Coordinator or Manager to investigate or monitor usage.

- h. If individual pack option is selected, Service Provider will provide the meal packaging components (trays, sealing material, etc.)
- i. If bulk pack option is selected, Service Provider will provide:
  - i. Takeout trays with board lids, Top outside dimensions of 6-3/8" x 8-1/2", 3-compartment with lid comparable to these manufacturer's products: Wilkinson D59, Tenneco 7139TP, HFA 2045-35-250W, and Reynolds RCL750 or other as approved by the SNP Coordinator, for Home Deliveries.
  - ii. Appropriate individual containers with tight-fitting lids for cold foods, and stews (e.g. six and eight ounce squat cups with lids) for Home delivered meals. The appropriate brand name lid (no generics) must be furnished for use with the six and eight ounce squat cups. The Program Coordinator must approve both cups and lids.
  - 9" x 12" five (5) compartment trays: comparable to Genpak 10500 compartment trays, as approved by program coordinator for congregate servings.
- 6. Standards for disposable dinnerware:
  - a. Heavy-weight knives should cut without bending or breaking.
  - b. Heavy-weight spoons should not bend, melt, or break.
  - c. Heavy-weight fork tines should not bend melt, or break.
  - d. Trays should have the strength to support the weight of the food.
  - e. Trays should have non-absorbing quality so that gravy will not soak into the plates.
  - f. Trays should be deep enough to hold the serving of food without spillage.
  - g. Cups should be easy to hold, should retain temperatures and have flat bottoms.
- 7. Per meal proposals should include coffee and tea. However, the County reserves the option of negotiating with the successful Service Provider to exclude the cost of the coffee and/or tea (and any accompanying supplies) from the meal price.
- 8. SNP will notify the Service Provider via email or by phone by 3:00 p.m. each serving day for the number of meals required for the next serving day. The number of meals requested on a daily basis will constitute a purchase order which will cover the maximum billing for that order. Only the Coordinator, Grantee Agency Director, or the Coordinator's designee has the authority to make a change in the number of daily meals ordered. The SNP has until 7:00 a.m. on each serving day to cancel without charge meals for that same serving day due to emergency situations, such as inclement weather.

- 9. Food Safety All staff working in the preparation of food must be under the supervision of a person who is ServSafe certified or a recognized equivalent. This supervisory person shall consult with the caterer's dietitian for advice and consultation as necessary.
- 10. All food must be packaged and transported in a manner to protect against potential contamination, including dust, insects, rodents, unclean equipment and utensils, and unnecessary handling. Packaging and transport equipment must be designed to maintain required temperatures.
- 11. Union County SNP guidelines must be followed at all times during the period of the contract. The North Carolina Division of Aging Policy requires that the holding time between the completion of cooking at the kitchen and the delivery of the food to the Nutrition sites shall not exceed three hours. The current time schedule and addresses of deliveries are outlined below. Locations and time schedules are subject to change.

Delivery Time	Pelivery Times and Addresses Deliv			
Delivery Site	Marshville, NC	Bulk: 8:00 a.m. Individual: 8:30 a.m.		
Address	506 N. Elizabeth Ave., Marshville, NC 28103			
Delivery Site	Monroe, NC	Bulk: 8:30 a.m. Individual: 9:00 a.m.		
Address	500 W. Jefferson Street, Monroe, NC 28112			
Delivery Site	Mineral Springs, NC	Bulk: 9:00 a.m. Individual: 9:30 a.m.		
Address	5915 Old Waxhaw-Monroe Rd, Mineral Springs, NC 28108			
Delivery Site	Indian Trail, NC	Bulk: 9:30 a.m. Individual: 10:00 a.m.		
Address	113 Indian Trail Rd, Indian Trail, NC 28079			

**NOTE:** The times and order of delivery may be discussed with the County SNP Director to facilitate a smooth delivery flow.

## **Projected Daily Meal Requirements**

SITE	Meal	MON	TUE	WED	THU	FRI	TOTAL
Marshville	Congregate	25	25	25	25	25	125
	Home Delivery	35	35	35	35	35	175
Monroe	Congregate	20	20	20	20	20	100
	Home Delivery	100	100	100	100	100	500
Mineral Springs	Congregate	15	15	15	15	15	75
	Home Delivery	40	40	40	40	40	200
Indian Trail	Congregate	35	35	35	35	35	175
	Home Delivery	70	70	70	70	70	350

12. In the event the Service Provider fails to timely deliver meals for the Senior Nutrition Program, the Service Provider shall reduce the cost to county for such meals that are late in accordance with the following schedule: (i) If meals are five (5) minutes late, the cost of the meals will be discounted 5%; (ii) If the meals are more than five (5) minutes late, but less than or equal to (10) ten minutes late, the cost of the meals will be discounted 10%; and (iii) If the meals are more than ten (10) minutes late, the cost of the meals will be discounted 10% plus 2% for each minute exceeding ten (10). These discounts shall be deemed liquidated damages and not penalties.

The discounts outlined above shall not apply to the first day during a calendar month that the Service Provider provides meal in an untimely manner. Nothing in this paragraph shall be deemed to preclude County's remedies pursuant to other provisions of the agreement or pursuant to applicable law. In the event the meals are twenty (20) minutes late and County elects to accept that number of meals that can be served to the project participants still in attendance at the time of meal delivery, the cost of such meals so accepted shall be discounted in accordance with the formula above.

- 13. Upon delivery of meals to designated SNP sites, a receipt form in duplicate must be provided by the Service Provider to be signed by the County's representative. This form (meal delivery ticket) must include:
  - a. Date
  - b. Name of site.
  - c. Specific food delivered.
  - d. Arrival Temperature of food.
  - e. Serving Temperature of food.
  - f. End of production time.
  - g. Number of meals delivered.
  - h. Signature of food production manager.
  - i. Blank for arrival time of meals and signature of site manager.
  - j. Blank for serving time of meals and signature of site manager.

NOTE: A sample of the form that will be used as meal delivery ticket must be included with proposal.

- 14. If the Service Provider fails to deliver adequate amounts of food as ordered, the County may request that any omissions in delivery be provided by the Service Provider. If there is insufficient time for the Service Provider to deliver the omission on the same day before serving time, then the County will have the right, but not the duty, to purchase comparable food items from another source and to receive an amount of reimbursement or credit on the Service Providers invoice equal to the County's expense for obtaining these food items. If the shortage or omissions cannot be made up by the Service Provider by serving time on the same day and if the County is not able to purchase the needed food items then the shortage or omission of the specific food item (meat, vegetables/fruits, carbohydrates, dessert, or calcium source) will constitute a shortage of entire meal(s) and the unit cost of these meals will be deducted from the Service Providers bill accordingly.
- 15. Additional meals and additional sites may be added by the County depending upon existing utilization and or availability of funds under this same proposal. These changes will take effect upon notice to the Service Provider by the County. New sites will not be added for less than 25 meals per day.
- 16. Sometimes a lapse in procedures may lead to unpalatable food, and other times it may lead to food borne illness. For this reason, all nutrition programs are required to document food temperatures and adhere to other risk management procedures, including the following:
  - a. End of preparation time for food not prepared on-site and arrival time at the drop off location must be documented.
  - b. Temperatures must be recorded for each food item on the menu, except bread products, crackers, cake and fresh fruit.
  - c. Packaging and transport equipment must maintain appropriate food temperatures.
  - d. All temperature records must be maintained for audit.
  - e. If food temperatures are out of compliance, meals will be disallowed.
  - f. Food from unlabeled, rusty, leaking or broken containers or cans with side dents, rim dents, or swells cannot be used.
  - g. All meat and poultry, fresh or frozen, must bear inspection stamps on the box or package indicating inspection by USDA, the NC Dept. of Agriculture and Consumer Services, or other agencies having regulatory authority.
  - h. All foods used in the meals must be from sources approved by federal or state agencies (USDA, FDA, NC Dept. of Agriculture or other agencies having regulatory authority)
  - i. Whether food is prepared on-site or prepared off-site and delivered, recipes need to provide a consistent quality and quantity of meals.
  - j. Food preparation needs to present optimum flavor and appearance, while retaining nutrients and food value.
  - k. Food preparation areas must be kept clean and in good repair.

- Service Provider must document each food item delivered and record the end of food preparation time on the meal delivery tickets and be signed by the food production manager.
- m. Service Provider is responsible for removing pans/ meals from cambros and placing in steam tables (bulk pack option) or hot food cabinets (individual pack option) upon delivery.
- n. Problems should be addressed with the Nutrition Program management before delivery to the sites. It is not the responsibility of the site managers to inform management of Service Provider's problems.
- o. Food prepared, frozen, or canned in the home cannot be served at the site
- p. All foods used in meals must be in compliance with applicable state and local laws, ordinances, and regulations. They must be clean, wholesome, and free from spoilage, free from adulteration and mislabeling, and safe for human consumption.
- q. Fresh raw fish must bear the PUFI (Packed under Federal Inspection) Shield.
- r. Prior to use, all fruits and vegetables must be washed to remove dirt or insecticide residues. Fresh fruits and vegetables free from disease and infestation may be donated and incorporated into the menu only when they can be used to serve all participants. Fresh fruits must be peeled, cored and/ or quartered if they would reasonably pose a difficulty to seniors in eating them (i.e. apples, pears, plums, oranges).
- 17. Menu substitutions should not exceed one (1) per month, and:
  - a. The caterer or on-site production manager must document substitutions and provide dietitian/nutritionist approval.
  - b. The caterer or on-site production manager must send written notification of meals that have a bona fide menu substitution BEFORE the date delivered.
  - c. Any deviation from the approved menu must be documented on a Menu Change Form that provides the date of delivery, specific food substitution, and signature of the production manager and dietitian authorizing the change. These forms will be sent to the Area Agency on Aging for approval and kept on file with the certified menu at the SNP office.

If the Service Provider ever has a bona fide need for substitution on any meal, Service Provider must, at least 24 hours in advance of the substitution: 1) provide the SNP Director with notice of the substitution, and 2) provide to the SNP Director substitution paperwork signed by the Service Provider's dietician documenting that the substitution meets the caloric and nutritional requirements for the day. If the meals containing the substitution do not meet the caloric and nutritional requirements, the County will not be obligated to pay for such meals.

NOTE: Service Provider should not rely on a single raw food source vendor; menu substitutions required because a single raw food supplier has insufficient product available is not a bona fide need for a substitution request.

18. Service Provider must provide a cell phone for each driver of the delivery vehicles. They will be required to carry with them from the beginning of the workday to the end of the work day in order for each site to be able to make direct contact with the delivery driver.

#### 7.4 FOOD PROCUREMENT AND PREPARATION STANDARDS

All food used must meet standards of quality, sanitation and safety applying to foods that are processed in a commercially licensed establishment. All foods used in the meals must be from approved sources; be in compliance with applicable state and local laws, ordinances, and regulations; and be clean, wholesome, free from spoilage, free from adulteration and mislabeling, and safe for human consumption.

#### 7.4.1 **MEAT**

All meat and poultry, fresh or frozen, used in the meals must be inspected by USDA or state officials, from federally or state inspected plants, and must bear inspection stamps on the box or package.

All meat products in gravy: excess grease and/or fat must be drained or removed before packaging for transport.

Meat alternatives may be used occasionally for variety and can include bean, pea, or lentil soup or entrees.

#### 7.4.2 BEEF: GRADE USDA CHOICE

Beef, ground USDA Choice, 80% lean, 20% fat or leaner. No textured vegetable protein or meat products containing soy mixture are to be used to replace animal protein.

Beef patties, USDA Choice, 80% lean, 20% fat or leaner, 4-oz. raw weight

Beef Stew, USDA Choice, 1" cubes. Meatballs are not acceptable for beef and vegetable stew.

Meatballs used for Swedish, Italian and Barbecue; must be ½ oz. Meatballs. Any gravy or sauce is to be drained of excess grease before packaging for transport to sites.

Smoked sausage must be "lite."

Molded meat items must yield three ounces cooked weight excluding fat. No flaked meat products may be used.

Meatloaf: must be sliced before delivery and an adequate number of uniform slices must be included so that each serving yields 3 oz. of meat (not including binding agents and vegetables which might be included).

#### 7.4.3 POULTRY: USDA GRADE A

Chicken breast, USDA Grade A. Only non-breaded chicken breast fillet, to yield 3 oz. cooked may be used.

#### 7.4.4 PORK: GRADE U.S. NO. 1

Pork, Grade U.S. No. 1. Must yield 3 oz. cooked.

#### 7.4.5 FISH

Fresh raw fish must bear the PUFI (Packed under federal inspection) shield.

Breaded fish portions: yields are based on raw fish portions and the amount of fish in the product. "Precooked" seafood is not cooked; only the breading or batter is cooked. The fish is raw.

#### 7.4.6 VEGETABLES AND FRUIT

Fresh fruit and vegetables; #1 quality.

Fresh and frozen vegetables should be used as much as possible. When canned vegetables are used, salt should not be added.

All fresh fruit (such as apples, oranges, peaches, grapes, pears, and plums) will be washed by the Service Provider before delivery. Fresh fruits must be peeled, cored and/ or quartered if they would reasonably pose a difficulty to seniors in eating them (i.e. apples, pears, plums, oranges).

100% fruit juice (orange, grapefruit, orange-grapefruit, or other 100% fruit juice fortified with Vitamin C to meet one-third RDA for Vitamin C, or Vitamin C fortified cranberry juice cocktail). Juices in waxed cartons are preferred and should be used whenever possible.

Vegetables, canned, USDA Grade A Fancy, as follows:

Peas, green; Early June, 3 sieve

Beans, green, cut or cuts; Blue Lake, Nor West, 4 sieve

Frozen pack greens, USDA Grade A, such as: chopped turnip greens, chopped spinach, chopped collards, chopped kale, and mixed greens; mixed vegetables; carrots; and sweet potato patties.

Broccoli, frozen spears, 4 ½" to 5 ½ ", USDA Grade A Broccoli, frozen cuts, 1-1 ½, 25% head, 15% leaf, USDA Grade A

Broccoli, frozen, chopped, ½ "x ¼ ", USDA Grade A.

#### 7.4.7 FRESH FRUIT

Grapefruit, white, US #1, 36 or 32 count, ½ of grapefruit Oranges, fresh, (Florida) US #1, 100 count, 1 each Oranges, fresh (California) US #1, 113 Count, 1 each Apple, one medium, 1 each Banana, 1 petite or 1 large, 1 each Cantaloupes, US #1, ½ carton count 18, ¼ melon Applesauce may be counted as fruit.

**NOTE:** Serving sizes do not include juices; to meet requirement for a ½ cup of canned fruit, the juice must be drained, for a ½ cup of cooked vegetables all liquid should be drained

before measurement is taken. Vegetable or Fruit sauces, except applesauce, may not be identified as meeting the fruit/vegetable requirement.

#### 7.4.8 DAIRY PRODUCTS

Fortified margarine in an individual-serving sealed container.

Milk may contain no bovine Growth Hormone. Service Provider must obtain documentation from processor/distributor to assure this condition.

Milk, fluid, low-fat. ½ pint, fortified with Vitamins A and D added, not less than 8.25% milk solids and not more than 1% milk fat.

Option for lactose-free or soy alternative.

Cheese, no imitation.

#### 7.4.9 COMPLEX CARBOHYDRATES

Whole or enriched grain products, such as rice, grits, or pasta.

Crackers, saltine, quantity 6. – Items similar to Saltine crackers must be individually wrapped.

Cornbread, 2 ½ "square X 1 ½ "high. All pieces must be uniform in size.

Rolls, biscuits, or muffins must weigh at least one ounce.

#### **7.4.10 DESSERTS**

Cakes must be frosted or topped with fruit sauce. Inside must be moist and maintain good taste.

#### 7.4.11 MEAL REQUIREMENTS

Based on North Carolina Division of Aging Service Standards and Definitions, the meal preparation for SNP shall follow the following requirements:

- a. The total protein content of each meal must be no less than twenty-one grams. Of this, fourteen grams must be a complete protein, in the form of two ounces of edible meat, fish, or poultry (exclusive of fat, bone, or gristle). One-half cup cooked, drained, dried beans, peas, or lentils may be used as a substitute for one ounce of meat. One cup of dried beans may be used twice in one 20-day cycle as a substitute for two ounces of meat; however, a "complementary" protein source must be served at the same meal with the one cup dried beans in order to serve a complete protein (e.g. rice, corn, grits, or cornbread). Other protein sources such as one egg or two tablespoons peanut butter may also be substituted for one-ounce meat. Ground meat may be used in entrees no more than twice in one week.
- b. Each meal must contain two servings of a whole grain or enriched grain product such as: one-half cup rice, grits, or pasta; six saltine crackers; cornbread; roll, biscuit, or muffin (at least one- ounce); or one slice of bread. As an alternative, the combination of one serving of bread product listed

above and one-half cup serving of a starchy vegetable may replace two servings of grain or bread product. Examples of starchy vegetables are: one-half cup sweet or white mashed potatoes, lima beans, green peas, or corn.

- c. Starchy vegetables may not be used to satisfy both the complex carbohydrate requirement and the vegetable requirement.
- d. Each meal must contain two servings of different fruits and/or vegetables, such as: ½ cup canned drained fruit; ½ cup cooked drained vegetables; 1 piece of fresh fruit; 6 ounces 100% fruit juice (Vitamin C fortified); ½ cup coleslaw; one cup tossed, mixed, fresh vegetable salad. Juice may fulfill no more than half of the vegetable/fruit requirement for a meal.
- e. One serving of Vitamin C-rich cold food must be served twice per week.
- f. Fruit or vegetables used in gelatin, soups, or main entrees may be counted as one serving if ½ cup of fruit or vegetable is used per serving.
- g. Vegetable or fruit sauces may not be identified as a fruit/vegetable requirement (however, applesauce may be counted as fruit).
- h. One teaspoon of fortified margarine in an individual-serving sealed container may be used if it adds palatability to the menu.
- Salad dressings, mayonnaise, gravies, and white sauces may be used to enhance menu palatability, but total fat content of the meal may not exceed 30% of the total calories.
- j. Each meal must contain a total of no less than 400 mg. Calcium. This may be obtained by one serving of 8 ounces of low fat milk, fortified with vitamins A and D in an individually sealed carton; or, other foods high in calcium.
- k. Dessert may be provided as an option, and one serving may include fruit, puddings, fruited or plain gelatin, cake, cobblers, cookies, or pies/pie squares; but total fat content of the meal may not exceed 30% of the total calories for that meal.
- I. All foods used in meals must be from approved sources; food prepared, frozen, or canned in the home shall not be served at the sites.
- m. Each meal on the certified, signed menu must be served.
- n. All meals must meet the following specifications: Comply with the Dietary Guidelines for Americans (DGA), providing 1/3 RDA per each meal (DGA reference levels are on the following page(s)). Calorie content must be a

minimum of 700 calories per day. The fat content must be no more than 30% of total calories. The sodium content of the meal should not exceed 1,300 milligrams of sodium.

 All meals must comply with the Macronutrients, Minerals & Vitamins (Age-Sex Groups) schedule located in Appendix D. Nutrient analyses of meals provided in sample menu should include Calories, Fat, Protein, Vitamin C, Calcium and Sodium.

#### 7.5 SENIOR NUTRITION PROGRAM WEEKLY MUNUS

SNP Weekly Menus consist of a six-week cycle of Spring/Summer and a six week-cycle of Fall/Winter meals. The proposed menus must be based on this premise at a minimum, but would accept more frequently changing meals (i.e. four-week cycle). The County also desires holiday meals to be served. Current sample menus are provided in Appendix F – Sample Weekly Menus.

# 8 DETAILED SUBMITTAL REQUIREMENTS AND INSTRUCTIONS

#### 8.1 PROPOSAL FORMAT

The County desires all responses to be identical in format in order to facilitate comparison. While the County's format may represent a departure from the Offeror's preference, the County requests adherence to the format. All responses are to be in the format described below.

Offerors should prepare their proposals in accordance with the instructions outlined in this section. Each Offeror is required to submit the proposal electronically – Refer to Section, 2.2. Each section should be identified as described below. Proposals should be prepared as simply as possible and provide a straightforward, concise description of the proposer's capabilities to satisfy the requirements of the RFP.

Utmost attention should be given to accuracy, completeness, and clarity of content. All parts, pages, figures, or tables should be numbered and clearly labeled. Response information should be limited to pertinent information only. Marketing and sales type information is not to be included.

Proposals must not exceed 25 pages, 8 1/2" x 11" with one (1) inch margins typed with Arial or Times New Roman font, and text size minimum of eleven (11) points. All proposals must include labeled tabs that correspond with the bolded sections and subsections to which the information pertains. Charts and screenshots are not restricted to formatting requirements; however, please use your judgment for decipherability.

The RFP should include a response to each of the following criteria. **Failure to address each area could result in rejection of a proposal.** Please provide a table of contents in the format of the proposal requirements identifying each section and subsection. Include examples of procedures, reports, or other information where applicable.

The proposal should be organized into sections using labeled tabs:

- Section A Cover Page
- Section B Company and Qualifications
- Section C Company Experience
- Section D Staffing
- Section E Sample Documents
- Section F Implementation and Work Plan
- Section G Contingency Plan
- Section H References
- Section I Required Forms

Omissions and incomplete answers may be deemed unresponsive.

#### 8.1.1 SECTION A – COVER LETTER

The proposal must include a cover letter attesting to its accuracy and signed by an individual authorized to execute binding legal documents on behalf of the Service Provider. Include the following:

- <u>Legal</u> company name and DBA (if applicable).
- Company address, telephone number and website Address.
- Location providing service, address, and telephone number.
- Name of single point of contact, title, <u>direct</u> telephone number and/or extension, and email address.
- Name of person with binding authority, title, address, <u>direct</u> telephone number and/or extension, and email address.
- Stipulate that the proposal price will be valid for a period of 120 days.
- Make the following representations and warranty in the cover letter, the falsity of which might result in rejection of its proposal: "The information contained in this proposal or any part thereof, including any exhibits, schedules, and other documents and instruments delivered or to be delivered to the County, is true, accurate, and complete. This proposal includes all information necessary to ensure that the statements therein do not in whole or in part mislead the County as to any material facts."

#### 8.1.2 SECTION B - COMPANY QUALIFICATIONS

This section provides each company with the opportunity to demonstrate how its history, organization, and partnerships differentiate it from other companies. Careful attention should be paid to providing information relevant to Union County needs.

- Provide company history, and number of years in business under the current organizational name, structure and services offered.
- Describe your company's complete corporate structure, including any parent companies, subsidiaries, affiliates and other related entities.
- How many public sector (cities and counties) clients does your company have?
- Provide a management organization chart of your company including director and officer positions and names and the reporting structure.
- Detailed description of efforts your firm will undertake to achieve client satisfaction and to satisfy the requirements of the solicitation.

- List any projects or services terminated by a government entity. Please disclose the government entity that terminated and explain the reason for the termination.
- Are audited or otherwise verifiable financial statements available upon request?
- Is the bidder's organization involved in any pending litigation that may affect its ability to provide its proposed solution or ongoing maintenance or support of its products and services.
- Recent results of client feedback (survey results, comments, etc.) for a similar program.
- Detailed description of specific tasks you will require from County staff.
   Explain what the respective roles of County staff and your staff would be to complete the tasks specified herein.

#### 8.1.3 SECTION C - COMPANY EXPERIENCE

Provide and/or confirm the following in relation to company experience:

- 1. Offeror must have been in food service for at least three (3) years.
- 2. Submit a listing of Contracts entered into over the past three (3) years. Contracts shall be identified as active or inactive. The listing shall include the name of the entity contracted with, Contract name and telephone number.
- List all food service contracts with entities having facilities in NC, SC, and VA that you currently provide food services for; include name, address, and telephone.
- 4. Submit Health Inspection Reports for the previous year for facilities under current contract in NC, SC, and VA identified above.
- 5. Submit copies of all safety and health policies that employees of the Offeror must abide by in connection to the contract services provided.
- 6. Describe your Quality Assurance Program.
- Describe food carrier equipment and delivery vehicle(s) to be utilized in providing meals to each nutrition site. Include a description of bulk container capacity to maintain food at proper temperatures and under sanitary conditions.
- 8. Describe the type of hot cabinets/ warming ovens to be provided at each of the four nutrition sites to maintain temperatures of hot foods after delivery.
- Provide staffing Chart for the overall kitchen operations indicating the actual number of positions required. The staffing chart shall include the number of individuals working each shift, the hours of each shift and a job description for each position.
- 10. List any other catering services which you would wish to provide to the project.

# 8.1.4 SECTION D - STAFFING

Provide the following:

Indicate the staff person that will be primarily responsible for the account. The
expectation is that this person will be the point of contact for all activities on
the account and will be responsible for making sure that all terms of the

- contract are executed according to the terms established. Provide primary and alternate contact information.
- Provide specific information on individuals who will be responsible for the daily management of the contract with the project. Include their qualifications and experience.

#### 8.1.5 SECTION E – SAMPLE DOCUMENTS

#### 8.1.5.1 Detention Center

- Proposed menus for Jail staff (Refer to <u>Section 6 County Jail Requirements</u>, Number 28).
- 2. Samples of Holiday menus, including dietician certification that they meet all caloric and nutritional requirements identified in this (Refer to <u>Section 6 County Jail Requirements</u>, Number 28).
- Proposals will be based only on the menus included in this document, with no substitutions. Alternate menus for the Detention Center may be accepted by the Sheriff six months after contract implementation, at County discretion.

#### 8.1.5.2 Senior Nutrition Hot Meals

- Submit 1 week sample menu and 1 holiday meal sample menu and proof that these menus meet the nutritional requirements outlined in this solicitation.
- Provide sample of SNP Food Service Meal Delivery Ticket.

### 8.1.6 SECTION F - IMPLEMENTATION AND WORK PLAN

This section covers various aspects of the successful Service Provider's approach to implementing requested services. Please respond with as much relevant detail to this project as possible given the information you've been provided in this RFP.

#### 8.1.7 SECTION G - CONTINGENCY PLAN

The Offeror will be required to submit contingency plans for a 24 hour, a 48 hour and an extended kitchen shutdown describing how you intend to provide uninterrupted food service to the SNP for natural or man-made disasters, power failure, kitchen interruption or other force majeure. This plan will be subject to approval by the Senior Nutrition Program Coordinator. It should include the designation of any off-site preparation facility, alternate staffing arrangements, and other topics related to emergency operations.

- The successful Service Provider is required to have available sufficient commodities to provide for not less than 3 days of one complete meal for seniors in case of emergency.
- Any off-site facility used in a contingency situation must meet all health certification requirements, and must comply with all performance standards hereunder.
- Any additional costs for items shown on the Contingency List submitted with the RFP must not exceed actual cost.

#### 8.1.8 SECTION H - REFERENCES

List three (5) client references with which you have had contracts currently or within the past three (3) years for senior nutrition food services. Please provide the following for each client:

- a. Name of Company/Government Entity
- b. Address
- c. Project Name
- d. Contact Name and Title
- e. Phone Number
- f. Email Address
- g. Length of Service

#### 8.1.9 SECTION I – REQUIRED FORMS

Offerors must include signed copies of the following documents in this section:

- 1. Appendix A Cost Form
- 2. Appendix B Proposal Submission Form (signed)
- 3. Appendix C Addenda Receipt and Anti-Collusion (signed)

## 9 EVALUATION CRITERIA AND SELECTION PROCESS

#### 9.1 SELECTION PARTICIPANTS

- Maintaining the integrity of the RFP process is of paramount importance for the County. To this end, please do not contact any members of Union County or its staff regarding the subject matter of this RFP until a selection has been made, other than the County's designated contact person identified in the introduction to this RFP.
- 2. Representatives of Union County will read, review, and evaluate the RFP independently based on the evaluation criteria. Union County reserves the right to conduct interviews with a shortlist of selected Offerors. Failure to abide by this requirement shall be grounds for disqualification from this selection process.
- 3. The Owner will establish an RFP Evaluation Team to review and evaluate the RFPs. The RFP Evaluation Team will evaluate the RFPs independently in accordance with the published evaluation criteria. Union County reserves the right to conduct interviews with a shortlist of selected respondents.
- 4. At its sole discretion, the Owner may ask written questions of Offerors, seek written clarification, and conduct discussions with Offerors on the RFPs.
- 5. The County reserves the right to determine the suitability of proposals on the basis of a proposal meeting scope and submittal criteria listed in the RFP. Evaluation criteria and other relevant RFP information will be used to assist in determining the finalist Vendor.

#### 9.2 EVALUATION SELECTION PROCESS

A weighted analysis of the evaluation criteria will be utilized to determine the Vendor that represents the best value solution for the County.

In the evaluation and scoring/ranking of Offerors, the Owner will consider the information submitted in the RFP as well as the meetings (if applicable) with the respect to the evaluation criteria set forth in the RFP.

The initial evaluation criteria/factors and relative weights listed below will be used to recommend selection of the Proposed Offeror or for the purpose of selecting Short-Listed Offerors. The County may choose to award without engaging in interview discussions.

RFP Criteria	Weights
Company Background, Qualifications, and Experience	30%
Service Approach, Staff and Implementation Plan	40%
Compliance with Submittal Requirements	10%
Cost Schedule	20%

After identification of Short-Listed Offerors, the Owner may or may not decide to invite Short-Listed firms to interviews. If interviews are scheduled with the Short-Listed Offerors, previous evaluation and rankings are not carried forward. For the purpose of selecting a Preferred Offeror, the evaluation criteria will be given the following relative weights:

Interview Criteria	Weights
Proposed Approach, Implementation and Staff	65%
Price, Quality and Relevance of Interview as it Relates	
to the Scope of the RFP	35%

#### 9.3 AWARD PROCEDURE

Union County has the right to reject any or all proposals, to engage in further negotiations with any Company submitting a proposal, and/or to request additional information or clarification.

The County is not obligated to accept the lowest cost proposal. The County may accept the proposal that best serves its needs, as determined by County officials in their sole discretion.

The County reserves the right to make an award without further discussion of the proposals received. Therefore, it is important that the proposal be submitted initially on the most favorable terms.

More than one proposal from an individual, Offeror, partnership, corporation or association under the same or different names, will not be considered.

The County reserves the right to enter into negotiations with the top ranked Offeror.

However, negotiations with the top ranked Offeror does not signify a commitment by Union County to execute a contract or to continue discussions.

The County reserves the right to terminate negotiations at any time and for any reason. The County may select and enter into negotiations with the next most advantageous Proposer if negotiations with the initially chosen Proposer are not successful.

The award shall be made in the best interest of the County. This Request for Proposal is not subject to any competitive bidding requirements of North Carolina law. The County reserves the right to accept other than the most financially advantageous proposal.

#### 10 GENERAL CONDITIONS AND REQUIREMENTS

#### **10.1 TERMS AND CONDITIONS**

The contract award may have an initial term of three (3) years with two (2) one-year renewal options at the County's discretion, pending annual budget approval.

All payroll taxes, liability and worker's compensation are the sole responsibility of the Offeror. The Offeror understands that an employer/employee relationship does not exist under this contract.

All proposals submitted in response to this request shall become the property of Union County and as such, may be subject to public review.

#### **10.2 CONTRACTUAL OBLIGATIONS**

The contents of this Proposal and the commitments set forth in the Proposal shall be considered contractual obligations if a contract ensues. Failure to accept these obligations may result in cancellation of the award. All legally required terms and conditions shall be incorporated into final contract agreements with the selected Service.

The contract award will utilize the County Jail kitchen facility for food preparation.

#### **10.3 COST ADJUSTMENTS**

The Unit Pricing for the Initial Term shall be based upon the response to this solicitation. However, the Unit Pricing for any Renewal Term may be adjusted at the beginning of such Renewal Term by multiplying the Unit Pricing effective in the previous term by the quotient of the All Urban Consumers Price Index (CPI-U) (South Region), Others Goods and Services, with the Index Period of 2023-2028 as published by the Bureau of Labor Statistics, United States Department of Labor, in effect ninety (90) days prior to the commencement date of the new Renewal Term divided by such CPI in effect for the same month one (1) year prior to such date. However, any Unit Pricing increase pursuant to the previous sentence shall be capped at a five percent (5%) increase from one term to the next. Any such Unit Pricing adjustment for a Renewal Term must be requested by the Vendor or County within thirty (30)

days from the date of the County's notice of its exercise of an option to renew the Contract for a Renewal Term.

#### 10.4 SUB-CONTRACTOR/PARTNER DISCLOSURE

A single Company may propose the entire solution. If the proposal by any Company requires the use of sub-contractors, partners, and/or third-party products or services, this must be clearly stated in the proposal. The Company submitting the proposal shall remain solely responsible for the performance of all work, including work that is done by sub-contractors.

#### 10.5 EXCEPTION TO THE RFP

An "exception" is defined as the Service Provider's inability or unwillingness to meet a term, condition, specification, or requirement in the manner specified in the RFP. All exceptions taken must be identified and explained in writing and must specifically reference the relevant section(s) of this RFP. Other than exceptions that are stated in compliance with this Section, each proposal shall be deemed to agree to comply with all terms, conditions, specifications, and requirements of this RFP. If the Service Provider provides an alternate solution when taking an exception to a requirement, the benefits of this alternate solution and impact, if any, on any part of the remainder of the Service Provider's solution, must be described in detail.

#### 10.6 MODIFICATION OR WITHDRAWAL OF PROPOSAL

Prior to the scheduled closing time for receiving proposals, any Offeror may withdraw their proposal. After the scheduled closing time for receiving proposals, no proposal may be withdrawn for 180 days. Only written requests for the modification or correction of a previously submitted proposal that are addressed in the same manner as proposals and are received by the County prior to the closing time for receiving proposals will be accepted.

#### 10.7 EQUAL EMPLOYMENT OPPORTUNITY

All Firms will be required to follow Federal Equal Employment Opportunity (EEO) policies. Union County will affirmatively assure that on any project constructed pursuant to this advertisement, equal employment opportunity will be offered to all persons without regard to race, color, creed, religion, national origin, sex, and marital status, status with regard to public assistance, membership or activity in a local commission, disability, sexual orientation, or age.

#### 10.8 MINORITY AND SMALL BUSINESS PARTICIPATION PLAN

It is the policy of Union County that Minority Businesses (MBEs), Disadvantaged Business Enterprises (DBEs) and other small businesses shall have the opportunity to compete fairly in contracts financed in whole or in part with public funds. Consistent with this policy, Union County will not allow any person or business to be excluded from participation in, denied the benefits of, or otherwise be discriminated against in connection with the award and performance of any contract because of sex, race, religion, or national origin.

#### **10.9 LICENSES**

The successful Firm(s) shall have and maintain a valid and appropriate business license (if applicable), meet all local, state, and federal codes, and have current all required local, state, and federal licenses.

#### **10.10 E-VERIFY**

E-Verify is the federal program operated by the United States Department of Homeland Security and other federal agencies, or any successor or equivalent program, used to verify the work authorization of newly hired employees pursuant to federal law. Offeror/Firm shall ensure that Firm and any Subcontractor performing work under this contract: (i) uses E-Verify if required to do so; and (ii) otherwise complies with applicable law.

#### 10.11 DRUG-FREE WORKPLACE

During the performance of this Request, the Firm agrees to provide a drug-free workplace for their employees; post in conspicuous places, available to employees and applicants for employment, a statement notifying employees that the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana is prohibited in the workplace and specify the actions that will be taken against employees for violations of such prohibition; and state in all solicitations or advertisements for employees placed by or on behalf of the firm that the Firm maintains a drug-free workplace.

For the purposes of this section, "drug-free workplace" means a site for the performance of work done in connection with a specific contract awarded to a Contractor/Firm in accordance with this chapter, the employees of whom are prohibited from engaging in the unlawful manufacture, sale, distribution, dispensation, possession or use of any controlled substance or marijuana during the performance of the Request.

#### **10.12 INSURANCE**

One or more of the following insurance limits may be required if it is applicable to the project. The County reserves the right to require additional insurance depending on the nature of the agreement.

At Contractor's sole expense, Contractor shall procure and maintain the following minimum insurances with insurers authorized to do business in North Carolina and rated A-VII or better by A.M. Best.

## A. WORKERS' COMPENSATION

(for any agreement unless otherwise waived by the Risk Manager) Statutory limits (where contractor has three or more employees) covering all employees, including Employer's Liability with limits of:

\$500,000 Each Accident \$500,000 Disease - Each Employee \$500,000 Disease - Policy Limit

#### B. COMMERCIAL GENERAL LIABILITY

(for any agreement unless otherwise waived by the Risk Manager)
Covering Ongoing and Completed Operations involved in this Agreement.

\$2,000,000	General Aggregate
\$2,000,000	Products/Completed Operations Aggregate
\$1,000,000	Each Occurrence
\$1,000,000	Personal and Advertising Injury Limit
\$5,000	Medical Expense Limit

#### C. COMMERCIAL AUTOMOBILE LIABILITY

(for any agreement involving the use of a contractor vehicle while conducting services associated with the agreement)

\$1,000,000 Combined Single Limit - Any Auto

#### D. PROFESSIONAL LIABILITY

(for any agreement providing professional service such as engineering, architecture, surveying, consulting services, etc.)

\$1,000,000 Claims Made

Contractor shall provide evidence of continuation or renewal of Professional Liability Insurance for a period of two (2) years following termination of the Agreement.

#### E. POLLUTION LIABILITY INSURANCE

(for any agreement involving the clean-up or transportation of pollutants)

\$1,000,000 Claims Made

Contractor shall provide evidence of continuation or renewal of Pollution Liability Insurance for a period of two (2) years following termination of the Agreement.

# F. NETWORK SECURITY & PRIVACY LIABILITY (CYBER) (for any agreement involving software applications)

\$1,000,000 Claims Made

Contractor shall provide evidence of continuation or renewal of Technology Errors & Omissions Insurance for a period of two (2) years following termination of the Agreement.

## G. Builder's Risk

(for any agreement involving above ground construction projects)

Amount of Contract

#### ADDITIONAL INSURANCE REQUIREMENTS

A. The Contractor's General Liability policy shall be endorsed, specifically or generally, to include the following as Additional Insured:

UNION COUNTY, ITS OFFICERS, AGENTS AND EMPLOYEES ARE INCLUDED AS ADDITIONAL INSURED WITH RESPECTS TO THE GENERAL LIABILITY INSURANCE POLICY.

Additional Insured status for Completed Operations shall extend for a period of not less than three (3) years from the date of final payment.

- B. Before commencement of any work or event, Contractor shall provide a Certificate of Insurance in satisfactory form as evidence of the insurances required above.
- C. Contractor shall have no right of recovery or subrogation against Union County (including its officers, agents and employees).
- D. It is the intention of the parties that the insurance policies afforded by contractor shall protect both parties and be primary and non-contributory coverage for any and all losses covered by the above-described insurance.
- E. Union County shall have no liability with respect to Contractor's personal property whether insured or not insured. Any deductible or self-insured retention is the sole responsibility of Contractor.
- F. Notwithstanding the notification requirements of the Insurer, Contractor hereby agrees to notify County's Risk Manager at 500 N. Main Street # 130, Monroe, NC 28112, within two (2) days of the cancellation or substantive change of any insurance policy set out herein. Union, in its sole discretion, may deem failure to provide such notice as a breach of this Agreement.
- G. The Certificate of Insurance should note in the Description of Operations the following:

Department:	
Contract #:	

- H. Insurance procured by Contractor shall not reduce nor limit Contractor's contractual obligation to indemnify, save harmless and defend Union County for claims made or suits brought which result from or are in connection with the performance of this Agreement.
- I. Certificate Holder shall be listed as follows:

Union County Attention: Keith A. Richards, Risk Manager 500 N. Main Street, Suite #130 Monroe, NC 28112

J. If Contractor is authorized to assign or subcontract any of its rights or duties hereunder and in fact does so, Contractor shall ensure that the assignee or

subcontractor satisfies all requirements of this Agreement, including, but not limited to, maintenance of the required insurances coverage and provision of certificate(s) of insurance and additional insured endorsement(s), in proper form prior to commencement of services.

#### **10.13 INDEMNIFICATION**

Contractor agrees to protect, defend, indemnify and hold Union County, its officers, employees and agents free and harmless from and against any and all losses, penalties, damages, settlements, costs, charges, professional fees or other expenses or liabilities of every kind and character arising out of or relating to any and all claims, liens, demands, obligations, actions, proceedings, or causes of action of every kind in connection with or arising out of this agreement and/or the performance hereof that are due, in whole or in part, to the negligence of the Contractor, its officers, employees, subcontractors or agents. Contractor further agrees to investigate, handle, respond to, provide defense for, and defend the same at its sole expense and agrees to bear all other costs and expenses related thereto.

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#### 11 APPENDIX A – COST FORM

#### RFP 2024-020 Inmate Food Service and Senior Nutrition Hot Meals

#### **SUBMIT WITH PROPOSAL**

Company Name:	_
---------------	---

The County is not obligated to accept the lowest cost proposal. The County may accept the proposal that best serves its needs, as determined by County officials in their sole discretion. The award shall be made in the best interest of the County. This Request for Proposal is not subject to any competitive bidding requirements of North Carolina law. The County reserves the right to accept other than the most financially advantageous proposal. See evaluation criteria in 8.4 Evaluation Selection Process.

Service Providers shall provide a cost proposal based on the requirements and terms set forth in this RFP. Cost must be all-inclusive and cover every aspect of the Project. If there are additional costs associated with this service, please add to the chart below. Your Cost Proposal must reflect all costs for which the County will be responsible.

The resulting contract will have an initial term of three (3) years with two (2) one-year renewal options at the County's discretion, pending annual budget appropriation.

The Offeror commits to using the Detention Center Facility's kitchen for meal preparation.

#### **Cost Proposal – Detention Center Meals**

Cost proposal must be based on menus located in this document, with <u>no substitutions</u> allowed. The price per meal should not include tax and must not exceed 4 decimal places.

Inmate Population	Price Per Meal
140-165	
166-190	
191-215	
216-241	
242-267	
268-293	
294-319	
320-345	

## <u>Cost Proposal – Detention Center Staff Meals</u>

The price per meal should not include tax and must not exceed 4 decimal places.

Staff Meals	Price Per Meal
Fixed Price	
Same for all Meals	

## <u>Cost Proposal – Senior Nutrition Hot Meals</u>

Refer to <u>Section 7 Program Requirements</u> for a full description of delivery methods. Provide cost per meal for A, B, or A and B as indicated below. The cost should not include tax and must not exceed 4 decimal places.

Delivery Method	Cost Per Meal
A. Food packaged and delivered to sites in bulk containers.	
B. Food packaged and delivered to sites in individually sealed, pre-portioned meal containers.	

# 12 APPENDIX B - PROPOSAL SUBMISSION FORM

# RFP 2024-020 Inmate Food Service and Senior Nutrition Program

## **SUBMIT WITH PROPOSAL**

This Proposal is submitted by:	
Company Legal Name:	
Representative Name:	_
Representative Signature:	
Representative Title:	
Address:	
City/State/Zip:	
Email Address:	
Phone Number:	
Website Address:	
awards according to the best in recover and resubmit this project	nty reserves the right to reject any and all proposals, to make interest of the County, to waive formalities, technicalities, to ct. Proposal is valid for 120 calendar days from the Proposal in executive of the company that has authority to contract
Name:	
Title:	
Signature:	
Date:	

## 13 APPENDIX C - ADDENDUM AND ANTI-COLLUSION FORM

## RFP 2024-020 Inmate Food Service and Senior Nutrition Program

#### SUBMIT WITH PROPOSAL

Please acknowledge receipt of all addenda by including this form with your Proposal. Any questions or changes received will be posted as an addendum on www.co.union.nc.us and/or www.ips.state.nc.us. It is your responsibility to check for this information.

	Addendum No.	Date Downloaded
	is proposal is made in good fa loyee of Union County.	ith and without collusion with any c
	loyee of Union County.	ith and without collusion with any c
officer or empl	e:	
Officer or empl	e:	
Officer or empl  Company Name  Name:	e:	

Date:

# 14 APPENDIX D - INMATES WEEKLY MENUS

## WEEKLY AVERAGE 3000 CALORIES PER DAY - WEEK 1

	Breakfast			Lunch		Dinner	
М			4 oz	Sloppy Joe (2 oz)	4 oz	Spaghetti w/Meat Sauce	10 oz
О			1-1/2 C	Hamburger Bun	1 ea	(1 oz meat / 1 oz cheese)	
N			1 ea	Baked Beans	1 C	Green Beans	1/2 C
D			2 ea	Coleslaw	1/2 C	Tossed Salad	1/2 C
A			1 oz	Glazed Apples	1/2 C	Dressing	1/2 oz
Ŷ	2% Milk w/A&D		8 oz	Fruit Drink w/C	8 oz	Enriched Bread	2 SL
	· ·	1 ea	002	Salt & Pepper	1 ea	Margarine w/A&D	1 oz
	Sugar	2 ea		ошта гарра.	2 00	Cookies (1.3 oz total)	2 ea
	Salt & Pepper	1 ea				2% Milk w/A&D	8 oz
	Suit a repper	2 00				Salt & Penner	1 ea
Т	Orange Juice		4 oz Hot	Hot Dogs (3 oz)	2 ea	Baked Chicken	1/4
Ü	Oatmeal		1-1/2 C	Hot Dogs (3 02)	2 ea	Seasoned Rice	1C
	Pancakes (5 oz total)		2 ea	Home Fried Potatoes	1 C	Peas & Carrots	1/2 C
E	, , ,		2 oz	Carrot Salad	1/2 C	Enriched Bread	2 SL
S	Syrup		2 02 1 0z				2 3L 1 OZ
D	Margarine w/A&D	0	102	Mustard	1/4 oz	Margarine w/A&D	-
Α	2% Milk w/A&D	8 oz		Cookies (1.3 oz total)	2 ea	Fruit	1 ea or 1/2
Υ	Sugar	2 ea		Fruit Drink w/C	8 oz	C	•
<b>-</b>	Salt & Pepper	1 ea		Salt & Pepper	1 ea	2% Milk w/A&D	8 oz
W	Orange Juice		4 oz	Pinto Beans w/Diced Ham (1 oz)	10 oz	Country Fried Pattie	3
E	Grits		1-1/2 C	Coleslaw	1/2 C	oz Brown Gravy	3
D	Breakfast Gravy (1 oz meat)		8 oz	Cornbread 1/54	2 ea	oz Scalloped Potatoes	1
N	Biscuits 1/54		2 ea	Applesauce w/Cinnamon	1 oz	C Carrots	
Е	Margarine w/A&D		1 oz	Fruit	1 ea or 1/2 C		1/
S	2% Milk w/A&D	8 oz		Fruit Drink w/C	8 oz	2 C Enriched Bread	2
D	Sugar	2 ea		Sal& Pepper	1 ea	SL Margarine w/A&D	1
A	Salt & Pepper	1 ea				oz Pudding	
v						-	1/
Т	Orange Juice		4 oz	Turkey	2 oz	Hamburger Pattie	3
н	Oatmeal		1-1/2 C	Seasoned Rice	1 C	oz Cheese	1
Ü	Pancakes (5 oz total)		2 ea	Seasoned Black-eye Peas	3/4 C	oz Hamburger Bun	1
R	Syrup		2 oz	Biscuits 1/54	2 ea	ea Oven Stripped Potatoes	1 C
S	Margarine w/A&D		1 oz	Applesauce w/Cinnamon	1/2 C	Tossed Salad	1/2
	2% Milk w/A&D		8 oz	Fruit Drink w/C	8 oz	C Dressing	1/2
D	Sugar		2 ea	Salt & Pepper	1 ea	OZ	1/2
A	Sugai		2 Ca	Sait & Feppei	1 60		1/4 oz ea
Υ						Mustard / Catsup Iced Cake 1/54	1/4 02 ea 1 ea
						2% Milk w/A&D	1 ea 8 oz
_	Orongo Iuigo		100	Delegne	2 0 =		
F	Orange Juice		4 oz	Bologna	2 oz	Ham & Au Gratin Potatoes 1 oz	10 oz
R	Oatmeal		1-1/2 C	Cheese	1 oz	Seasoned Cabbage	1/2 C
I	Breakfast Gravy (1 oz meat)		8 oz	Potato Chips (bulk)	1 oz	Cornbread 1/54	1 ea
D	Biscuits 1/54	•	2 ea	Garden Salad	1/2 C	Fruit	1 ea or
Α	2% Milk w/A&D	8 oz		Dressing	1/2 oz	1/2 C Margarine w/A&D	1 oz
Υ	Sugar	2 ea		Mustard	1/4 oz	2% Milk w/A&D	8 oz
1	Salt & Pepper	1 ea		Enriched Bread	2 SL	Salt & Pepper	1 ea
1				Cookies (1.3 oz total)	2 ea		
-				Fruit Drink w/C	8 oz		
S	Orange Juice		4 oz	Breaded Country Pattie	3 oz	Meat, Macaroni, Tomatoes, &	10 oz
Α	Grits w/Cheese		1-1/2 C	Hamburger Bun	1 ea	Cheese (1 oz meat / 1 oz cheese)	
Т	Bologna		1 oz	Ranch Style Beans	1 C	Tossed Salad	1/2 C
Ü	Blueberry Muffin 1/60		1 ea	Carrot Salad	1/2 C	Dressing	1/2 oz
R	Margarine w/A&D		1 oz	Cookies (1.3 oz total)	2 ea	Enriched Bread	2 SL
D	2% Milk w/A&D	8 oz		Fruit Drink w/C	8 oz	Margarine w/A&D	1 oz
A	Sugar	2 ea		Salt & Pepper	1 ea	Glazed Apples	1/2 C
Y	Salt & Pepper	1 ea				2% Milk w/A&D	8 oz
1	l					Salt & Pepper	1 ea
<b>—</b>			_				
S	Orange Juice		4 oz	Hot Dogs	2 ea	Chicken Pattie	3
U	Oatmeal		1-1/2 C	Hot Dog Buns	2 ea	oz Chicken Gravy	3
N	T. Ham		1 oz	Potato Salad	1 C	oz Steamed Rice	1
D	Biscuits 1/54		2 ea	Coleslaw	1/2 C	C Greens	
Α	Margarine w/A&D		1 oz	Mustard	1/4 oz		1/
Υ	2% Milk w/A&D	8 oz		Fruit	1 ea or 1/2 C	2 C Biscuit 1/54	2
1	Coffee	8 oz		Fruit Drink w/C	8 oz	ea Margarine w/A&D	1
1	Sugar	2 ea		Salt & Pepper	1 ea	oz Cookies (1.3 oz total)	2
	Salt & Penner	1 ea				ea	

All entrée portions including casseroles are cooked weight measurements. Side dishes are volume measurements.

All combination dishes are ground turkey unless otherwise indicated. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork.

Dietitian's	Client
Signature:	Approval:

#### WEEKLY AVERAGE 3000 CALORIES PER DAY - WEEK 2

	Breakfast		Lunch		Dinner	
М	Orange Juice	4 oz	Turkey Salad	3 oz	Meatloaf (pan)	2 oz
0	Grits	1-1/2 C	Pasta Salad	1 C	Mashed Potatoes	1 C
N	Breakfast Gravy (1 oz meat)	8 oz	Tossed Salad	1/2 C	Gravy	2 oz
D	Biscuits 1/54	2 ea	Dressing	1/2 oz	Green beans	1/2 C
	2% Milk w/A&D	8 oz	Enriched Bread	2 SL	Enriched Bread	2 SL
A	Sugar	2 ea	Pudding	1/2 C	Margarine w/A&D	1 oz
Υ	•		Fruit Drink w/C	1/2 C 8 oz	Fruit	1 ea or 1/2 C
	Salt & Pepper	1 ea	•			•
			Salt & Pepper	1 ea	2% Milk w/A&D	8 oz
Т	Orange Juice	4 oz	Turkey a la King (2 oz)	10 oz	Ham	2 oz
U	Oatmeal	1-1/2 C	Buttered Noodles	1C	Cottage Fries	1 C
Е	Pancakes (5 oz total)	2 ea	Carrots	1/2 C	Fried Cabbage	1/2 C
S	Syrup	2 oz	Enriched Bread	2 SL	Enriched Bread	2 SL
D	Margarine w/A&D	1 oz	Margarine w/A&D	1 oz	Cookies (1.3 oz total)	2 ea
Α	2% Milk w/A&D	8 oz	Applesauce	1/2 C	2% Milk w/A&D	8 oz
Υ	Sugar	2 ea	Fruit Drink w/C	8 oz	Salt & Pepper	1 ea
W	Orange Juice	4 oz	Chili w/Pinto Beans (1 oz meat)	10 oz	Baked Chicken	1/4
E	Grits	1-1/2 C	Seasoned Rice	1C	Lyonnais Potatoes	1 C
D	Breakfast Gravy (1 oz meat)	8 oz	Tossed Salad	1/2 C	Peas & Carrots	1/2 C
	Biscuits 1/54	2 ea	Dressing	1/2 oz	Gravy	3 oz
N	2% Milk w/A&D	8 oz	Enriched Bread	2 SL	Enriched Bread	2 SL
E	Sugar	2 ea	Fruit	1 ea or 1/2 C	Margarine w/A&D	2 3L 1 oz
S	•				Brownie 1/54	1 ea
D	Salt & Pepper	1 ea	Fruit Drink w/C	8 oz		
A			Salt & Pepper	1 ea	2% Milk w/A&D	8 oz
Т	Orange Juice	4 oz	Beef Pattie	3 oz	Meat Stroganoff (2 oz)	6 oz
Н	Oatmeal	1-1/2 C	Cheese	1 oz	Cottage Fried Potatoes	1 C
U	Pancakes (5 oz total)	2 ea	Hamburger Bun	1 ea	Carrot Salad	1/2 C
R	Syrup	2 oz	Coleslaw	1/2 C	Enriched Bread	2 SL
S	Margarine w/A&D	1 oz	Baked Beans	1 C	Margarine w/A&D	1 oz
D	2% Milk w/A&D	8 oz	Mustard	1/4 oz	Glazed Apples	1/2 C
A	Sugar	2 ea	Iced Cake 1/54	1 ea	2% Milk w/A&D	8 oz
Ϋ́			Fruit Drink w/C	8 oz	Salt & Pepper	1 ea
F	Orange Juice	4 oz	Bologna	2 oz	Spaghetti w/Meat Sauce (2 oz)	10 oz
	Grits	1-1/2 C	Cheese	1 oz	Seasoned Green Beans	1/2 C
R		•				•
	T. Ham	1 oz	Macaroni Salad	1C	Tossed Salad	1/2 C
D	Blueberry Muffin 1/60	1 ea	Tossed Salad	1/2 C	Dressing	1/2 oz
Α	Margarine w/A&D	1 oz	Dressing	1/2 oz	Garlic Bread	2 SL
Υ	2% Milk w/A&D	8 oz	Mustard	1/4 oz	Cookies (1.3 oz total)	2 ea
1	Sugar	2 ea	Enriched Bread	2 SL	2% Milk w/A&D	8 oz
			Fruit	1 ea or 1/2 C	Salt & Pepper	1 ea
			Fruit Drink w/C	8 oz		
S	Orange Juice	4 oz	Sloppy Joe (2 oz)	4 oz	Hot Dogs (3 oz)	2 ea
Α	Oatmeal	1-1/2 C	Hamburger Bun	1 ea	Hot Dog Buns	2 ea
Т	HC Egg	1 ea	Pinto Beans	1 C	Rice Pilaf	1 C
Ü	Enriched Bread	2 SL	Carrot Salad	1/2 C	Tossed Salad	1/2 C
R	Margarine w/A&D	1 oz	Brownie 1/54	1 ea	Dressing	1/2 oz
D	2% Milk w/A&D	8 oz	Fruit Drink w/C	8 oz	Mustard	1/4 oz
A	Sugar	2 ea	Salt & Pepper	1 ea	Applesauce	1/2 C
Y	Salt & Pepper	1 ea			2% Milk w/A&D	8 oz
	Orango luico	4	Moathalla	207	Chicken Battie	102
S	Orange Juice	4 oz	Meatballs	2 oz	Chicken Pattie	3 oz
U	Grits	1-1/2 C	Gravy	3 oz	Rice	1 C
N	Breakfast Gravy (1 oz meat)	8 oz	Shredded Cheese	1 oz	Black-eyed Peas	3/4 C
D	Biscuits 1/54	2 ea	Mashed Potatoes	1 C	Cornbread 1/54	1 ea
Α	2% Milk w/A&D	8 oz	Coleslaw	1/2 C	Margarine w/A&D	1 ea
Υ	Sugar	2 ea	Enriched Bread	2 SL	Cookies (1.3 oz total)	2 ea
1	Salt & Pepper	1 ea	Fruit	1 ea or 1/2 C	2% Milk w/A&D	8 oz
1	1		Fruit Drink w/C	8 oz	Salt & Pepper	1 ea
	I .		ICalt O Daman	1	1	

All entrée portions including casseroles are cooked weight measurements. Side dishes are volume measurements.

All combination dishes are ground turkey unless otherwise indicated. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork.

Dietitian's	Client
Signature:	Approval:

# WEEKLY AVERAGE 3000 CALORIES PER DAY - WEEK 3

	Breakfast			Lunch		Dinner	
М	Orange Juice		4 oz	Ham	2 oz	Turkey	2 oz
0	Grits		1-1/2 C	Cheese	1 oz	Cottage Potatoes	3/4
	HC Eggs		1 ea	Mayo-type dressing	1 oz	C Steamed Carrots	1/2
N D	Enriched Bread		2 SL	Pasta Salad	1 C	CGravy	3 oz
	Margarine w/A&D		1 oz	Carrot Salad	1/2	Whole Wheat Bread	2 SL
A	2% Milk w/A&D	8 oz	1 02	C Enriched Bread	2 SL	Margarine w/A&D	1 oz
Υ	· ·					9	
	Sugar	2 ea		Glazed Apples	1/2	Cookies (1.3 oz total)	2 ea
	Salt & Pepper	1 ea		2% Milk w/A&D	8 oz	2% Milk w/A&D	8 oz 1 ea
				2/0 IVIIIK W/AQD	8 02	Salt & Pepper	1 ea
Т	Orange Juice		4 oz	Hot Dogs (3 oz)	2 ea	Meat, Macaroni, Tomatoes, &	10 oz
U	Oatmeal		1-1/2 C	Hot Dog Buns	2 ea	Cheese (1 oz meat / 1 oz cheese)	
E	Breakfast Gravy (1 oz meat)		8 oz	Baked Beans	1 C	Tossed Salad	1/2 C
S	Biscuits 1/54		2 ea	Coleslaw	1/2 C	Dressing	1/2 oz
D	2% Milk w/A&D	8 oz		Mustard	1/4 oz	Garlic Biscuit 1/54	2 ea
Α	Sugar	2 ea		Fruit	1 ea or 1/2 C	Iced Cake 1/54	1 ea
Υ	Salt & Pepper	1 ea		Fruit Drink w/C	8 oz	2% Milk w/A&D	8 oz
				Salt 9. Donnor	1.02	Calt & Doppor	1.02
W	Orange Juice		4 oz	Beef Pattie	3 oz	Chicken Pattie	3 oz
Е	Grits		1-1/2 C	Cheese	1 oz	Mashed Potatoes	3/4
D	Bologna		1 oz	Enriched Bread	2 SL	C Peas	1/2
N	Biscuits 1/54	_	2 ea	Mustard	1/4 oz	CGravy	3 oz
E	2% Milk w/A&D	8 oz		Macaroni Salad	1 C	Enriched Bread	2 SL
S	Sugar	2 ea		Carrot Salad	1/2 C	Margarine w/A&D	1 oz
D	Salt & Pepper	1 ea		Glazed Apples	1/2 C	Cookies (1.3 oz total)	2 ea
Α				Fruit Drink w/C	8 oz	2% Milk w/A&D	8 oz
Т	Orange Juice		4 oz	Hamburger Pattie	3 oz	Ham & Scalloped Potatoes (2 oz)	12 oz
н	Oatmeal		1-1/2 C	Cheese	1 oz	Carrots	1/2
U	Pancakes (5 oz total)		2 ea	Hamburger Bun	1 ea	C Enriched Bread	2 SL
R	Syrup		2 oz	Mustard	1/4 C	Margarine w/A&D	1 oz
S	Margarine w/A&D		1 oz	Ranch Beans	1/2 C	Applesauce	1/2
D	2% Milk w/A&D		8 oz	Tossed Salad	1/2 C	C Iced Cake 1/54	1 ea
A	Sugar		2 ea	Dressing	1/2 oz	2% Milk w/A&D	8 oz
Y				Cookies (1.3 oz total)	2 ea	Salt & Pepper	1 ea
'				Fruit Drink w/C	8 oz		
<u> </u>							_
F	Orange Juice		4 oz	Sloppy Joe (2 oz)	4 oz	Hot Dogs (3 oz)	2 ea
R	Grits		1-1/2 C	Hamburger Bun	1 ea	Hot Dog Bun	2 ea
I	Breakfast Gravy (1 oz meat)		8 oz	Cajun Potatoes	1 C	Fried Rice	3/4 C
D	Biscuits 1/54	0	2 ea	Tossed Salad	1/2 C	Cabbage	1/2 C
Α	2% Milk w/A&D	8 oz		Dressing	1/2 oz	Mustard	1/4 oz
Υ	Sugar	2 ea		Pudding	1/2 C	Glazed Apples	1/2 C
	Salt & Pepper	1 ea		Fruit Drink w/C	8 oz	2% Milk w/A&D	8 oz
				Salt & Pepper	1 ea	Salt & Pepper	1 ea
S	Orange Juice		4 oz	Diced Ham w/Pinto Beans (2 oz)	10 oz	Meatloaf (pan)	2 oz
Α	Oatmeal		1-1/2 C	Seasoned Peas	1/2 C	Gravy	3 oz
Т	HC Eggs		1 oz	Tossed Salad	1/2 C	Buttered Noodles	1 C
ΰ	Enriched Bread		1 ea	Dressing	1/2 oz	Carrots	1/2
R	Margarine w/A&D		1 oz	Cornbread 1/54	1 ea	C Enriched Bread	2 SL
D	2% Milk w/A&D	8 oz		Margarine w/A&D	1 oz	Margarine w/A&D	1 oz
A	Sugar	2 ea		Iced Cake 1/54	1 ea	Fruit	1 ea or 1/2 C
Y	Salt & Pepper	1 ea		Fruit Drink w/C	8 oz	2% Milk w/A&D	8 oz
	0 1:			Calt O Dannan	2	Clil D. W.	2
S	Orange Juice		4 oz	Bologna	2 oz	Chicken Pattie	3 oz
U	Pancakes (5 oz total)		2 ea	Cheese	1 oz	Chicken	3 oz
N	Syrup	2 oz		Mustard	1/4 oz	Mashed Potatoes	3/4
D	Ham		1 oz	Enriched Bread	2 SL	C Mixed Vegetables	1/2
Α	Margarine w/A&D	1		Mayo-type Dressing	1 oz	C Enriched Bread	2 SL
Υ	2% Milk w/A&D		8 oz	Potato Salad	3/4 C	Margarine w/A&D	1 oz
1	Sugar		2 ea	Fruit Drink w/C	1 ea or 1/2 C	Cookies (1.3 oz total)	2 ea
1				Fruit Drink w/C	8 oz	2% Milk w/A&D	8 oz
L	<u>I</u>			Salt & Pepper	1 ea	Salt & Pepper	1 ea

All entrée portions including casseroles are cooked weight measurements. Side dishes are volume measurements. All combination dishes are ground turkey unless otherwise indicated. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork.

Dietitian's	Client
Signature:	Approval:

#### **WEEKLY AVERAGE 3000 CALORIES PER DAY - WEEK 4**

	Breakfas	t		Lunch		Dinner	
М	Orange Juice		4 oz	Smoked Sausage	3 oz	Meatloaf (pan)	2 oz
0	Grits		1-1/2 C	Pasta Salad	1 C	Mashed Potatoes	1 C
N	Breakfast Gravy (1 oz meat)		8 oz	Tossed Salad	1/2 C	Gravy	2 oz
D	Biscuits 1/54		2 ea	Dressing	1/2 oz	Green beans	1/2 C
	2% Milk w/A&D	8 oz	2 Ca	Bun	1 ea	Enriched Bread	2 SL
A	Sugar	2 ea		Mustard	1/4 oz	Margarine w/A&D	1 oz
Υ	Salt & Pepper	1 ea		Fruit	1 ea or 1/2 C	Fruit	1 ea or 1/2 C
	Sait & Fepper	1 64		Fruit Drink w/C	8 oz	2% Milk w/A&D	8 oz
				a h a a	8 02	270 IVIIIK W/AQD	8 02
Т	Orange Juice		4 oz	Turkey & Noodles (2 oz)	10 oz	Country Fried Pattie	2 oz
U	Oatmeal		1-1/2 C	Tossed Salad	1/2 C	Cottage Fries	1 C
E	Pancakes (5 oz total)		2 ea	Dressing	1/2 oz	Fried Cabbage	1/2 C
S	Syrup		2 oz	Carrots	1/2 C	Enriched Bread	2 SL
D	Margarine w/A&D		1 oz	Enriched Bread	2 SL	Cookies (1.3 oz total)	2 ea
A	2% Milk w/A&D		8 oz	Margarine w/A&D	1 oz	2% Milk w/A&D	8 oz
Y	Sugar		2 ea	Applesauce	1/2 C	Salt & Pepper	1 ea
'				Fruit Drink w/C	8 oz		
					10	D. J. (1)	
W	Orange Juice		4 oz	Chili w/Pinto Beans (1 oz meat)	10 oz	Baked Chicken 1/4	1.0
Е	Grits		1-1/2 C	Seasoned Rice	1 C	Lyonnais Potatoes	1 C
D	Breakfast Gravy (1 oz meat)		8 oz	Tossed Salad	1/2 C	Peas & Carrots	1/2 C
N	Biscuits 1/54	_	2 ea	Dressing	1/2 oz	Gravy	3 oz
Е	2% Milk w/A&D	8 oz		Enriched Bread	2 SL	Enriched Bread	2 SL
S	Sugar	2 ea		Fruit	1 ea or 1/2 C	Margarine w/A&D	1 oz Pudding
D	Salt & Pepper	1 ea		Fruit Drink w/C	8 oz	1/2 C	
Α				Salt & Pepper	1 ea	2% Milk w/A&D	8 oz
Т	Orange Juice		4 oz	Beef Pattie	3 oz	Meat Stroganoff (2 oz)	6 oz
Н	Oatmeal		1-1/2 C	Cheese	1 oz	Noodles	1 C
U	Pancakes (5 oz total)		2 ea	Hamburger Bun	1 ea	Carrot Salad	1/2 C
R	Syrup		2 oz	Coleslaw	1/2 C	Enriched Bread	2 SL
S	Margarine w/A&D		1 oz	Baked Beans	1 C	Margarine w/A&D	1 oz
D	2% Milk w/A&D		8 oz	Mustard	1/4 oz	Glazed Apples	1/2 C
A	Sugar		2 ea	Iced Cake 1/54	1 ea	2% Milk w/A&D	8 oz
Y				Fruit Drink w/C	8 oz	Salt & Pepper	1 ea
F	Orange Juice		4 oz	Sloppy Joe (2 oz)	4 oz	Spaghetti w/Meat Sauce (2 oz)	10 oz
	Grits		1-1/2 C			Seasoned Green Beans	1/2 C
R	T. Ham		1-1/2 C 1 oz	Hamburger Bun Pinto Beans	1 ea 1 C	Tossed Salad	1/2 C 1/2 C
				Carrot Salad			·
D	Biscuits 1/54		2 ea	Fruit	1/2 C	Dressing Garlic Bread	1/2 oz
A	Margarine w/A&D		1 oz	Fruit Drink w/C	1 ea or 1/2 C 8 oz	Cookies (1.3 oz total)	2 SL 2 ea
Υ	2% Milk w/A&D		8 oz			, ,	
	Sugar		2 ea	Salt & Pepper	1 ea	2% Milk w/A&D Salt & Pepper	8 oz 1 ea
					_		
S	Orange Juice		4 oz	Salami	2 oz	Hot Dogs (3 oz)	2 ea
Α	Oatmeal		1-1/2 C	Cheese	1 oz	Hot Dog Buns	2 ea
Т	HC Egg		1 ea	Macaroni Salad	1 C	Rice Pilaf	1 C
U	Enriched Bread		2 SL	Tossed Salad	1/2 C	Tossed Salad	1/2 C
R	Margarine w/A&D	_	1 oz	Dressing	1/2 oz	Dressing	1/2 oz
D	2% Milk w/A&D	8 oz		Mustard	1/4 oz	Mustard	1/4 oz
Α	Sugar	2 ea		Brownie 1/54	1 ea	Applesauce	1/2 C
Υ	Salt & Pepper	1 ea		Fruit Drink w/C	8 oz	2% Milk w/A&D	8 oz
				Salt & Pepper	1 ea	Salt & Pepper	1 ea
S	Orange Juice		4 oz	Meatballs	2 oz	Chicken Pattie	3 oz
U	Grits		1-1/2 C	Gravy	3 oz	Rice	1 C
N	Breakfast Gravy (1 oz meat)		8 oz	Shredded Cheese	1 oz	Black-eyed Peas	3/4 C
D	Biscuits 1/54		2 ea	Mashed Potatoes	1 C	Cornbread 1/54	1 ea
A	2% Milk w/A&D	8 oz		Coleslaw	1/2 C	Margarine w/A&D	1 ea
Ŷ	Sugar	2 ea		Enriched Bread	2 SL	Cookies (1.3 oz total)	2 ea
1	Salt & Pepper	1 ea		Fruit	1 ea or 1/2 C	2% Milk w/A&D	8 oz
				Fruit Drink w/C	8 oz	Salt & Pepper	1 ea
ь	<u> </u>			LC 1: 0 D	4	I	

All entrée portions including casseroles are cooked weight measurements. Side dishes are volume measurements.

All combination dishes are ground turkey unless otherwise indicated. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork.

Dietitian's	Client
Signature:	Approval:

# 15 APPENDIX E – SENIOR NUTRITION MACRONUTRIENTS, MINERALS & VITAMINS (AGE-SEX GROUPS)

RFP 2024-020 Inmate Food Service and Senior Nutrition Hot Meals

DO NOT SUBMIT WITH PROPOSAL

MACRONUTR	IENTS					3	Age-S	Sex G	roups	3				
MINERALS & VI		M/F 2-3	F 4-8	F 9-13	F 14-18	F 19-30	F 31-50	F 51+	M 4-8	M 9-13	M 14-18	M 19-30	M 31-50	M 51+
Calorie Level Assessed	Source of Goal <sup>a</sup>	1,000	1,200	1,600	1,800	2,000	1,800	1,600	1,400	1,800	2,200	2,400	2,200	2,000
Macronutrients														
Protein (% kcal)	AMDR	5-20	10-30	10-30	10-30	10-35	10-35	10-35	10-30	10-30	10-30	10-35	10-35	10-35
Protein (g)	RDA	13	19	34	46	46	46	46	19	34	52	56	56	56
Carbohydrate (% kcal)	AMDR	45-65	45-65	45-65	45-65	45-65	45-65	45-65	45-65	45-65	45-65	45-65	45-65	45-65
Carbohydrate (g)	RDA	130	130	130	130	130	130	130	130	130	130	130	130	130
Fiber (g)	14g/ 1,000 kcal	14	17	22	25	28	25	22	20	25	31	34	31	28
Added Sugars (% kcal)	DGA	<10	<10	<10	<10	<10	<10	<10	<10	<10	<10	<10	<10	<10
Total lipid (% kcal)	AMDR	30-40	25-35	25-35	25-35	20-35	20-35	20-35	25-35	25-35	25-35	20-35	20-35	20-35
Saturated Fatty Acids (% kcal)	DGA	<10	<10	<10	<10	<10	<10	<10	<10	<10	<10	<10	<10	<10
18:2 Linoleic acid (g)	Al	7	10	10	11	12	12	11	10	12	16	17	17	14
18:3 Linoleic acid (g)	Al	0.7	0.9	1.0	1.1	1.1	1.1	1.1	0.9	1.2	1.6	1.6	1.6	1.6
Minerals													-	
Calcium (mg)	RDA	700	1,000	1,300	1,300	1,000	1,000	1,200	1,000	1,300	1,300	1,000	1,000	1,000
Iron (mg)	RDA	7	10	8	15	18	18	8	10	8	11	8	8	8
Magnesium (mg)	RDA	80	130	240	360	310	320	320	130	240	410	400	420	420
Phosphorus (mg)	RDA	460	500	1,250	1,250	700	700	700	500	1,250	1,250	700	700	700
Potassium (mg)	Al	2,000	2,300	2,300	2,300	2,600	2,600	2,600	2,300	2,500	3,000	3,400	3,400	3,400
Sodium (mg)	CDRR	1,200	1,500	1,800	2,300	2,300	2,300	2,300	1,500	1,800	2,300	2,300	2,300	2,300
Zinc (mg)	RDA	3	5	8	9	8	8	8	5	8	11	11	11	111

/itamins														
Vitamin A (mcg RAE <sup>d</sup> )	RDA	300	400	600	700	700	700	700	400	600	900	900	900	900
Vitamin E (mg AT <sup>d</sup> )	RDA	6	7	11	15	15	15	15	7	11	15	15	15	15
Vitamin D (IU <sup>d</sup> )	RDA	600	600	600	600	600	600	600°	600	600	600	600	600	600°
Vitamin C (mg)	RDA	15	25	45	65	75	75	75	25	45	75	90	90	90
Thiamin (mg)	RDA	0.5	0.6	0.9	1.0	1.1	1.1	1.1	0.6	0.9	1.2	1.2	1.2	1.2
Riboflavin (mg)	RDA	0.5	0.6	0.9	1.0	1.1	1.1	1.1	0.6	0.9	1.3	1.3	1.3	1.3
Niacin (mg)	RDA	6	8	12	14	14	14	14	8	12	16	16	16	16
Vitamin B-6 (mg)	RDA	0.5	0.6	1.0	1.2	1.3	1.3	1.5	0.6	1.0	1.3	1.3	1.3	1.7
Vitamin B-12 (mcg)	RDA	0.9	1.2	1.8	2.4	2.4	2.4	2.4	1.2	1.8	2.4	2.4	2.4	2.4
Choline (mg)	Al	200	250	375	400	425	425	425	250	375	550	550	550	550
Vitamin K (mcg)	Al	30	55	60	75	90	90	90	55	60	75	120	120	120
Folate (mcg DFE <sup>d</sup> )	RDA	150	200	300	400	400	400	400	200	300	400	400	400	400

Al = Adequate Intake, CDRR = Chronic Disease Risk Reduction Level, DGA = Dietary Guidelines for Americans, 2020-2025, RDA = Recommended Dietary Allowance.

Sources: Institute of Medicine. Dietary Reference Intakes: The Essential Guide to Nutrient Requirements. Washington, DC: The National Academies Press; 2006. Institute of Medicine. Dietary Reference Intakes for Calcium and Vitamin D. Washington, DC: The National Academies Press; 2011. National Academies of Sciences, Engineering, and Medicine. Dietary Reference Intakes for Sodium and Potassium. Washington, DC: The National Academies Press; 2019.

Calcium RDA for males ages 71+ years is 1,200 mg.

Vitamin D RDA for males and females ages 71+ years is 800 IU.

d AT = alpha-tocopherol, DFE = Dietary Folate Equivalent, IU = International Units, RAE = Retinol Activity Equivalents.

# 16 APPENDIX F - SENIOR NUTRITION WEEKLY MENUS

RFP 2024-020 Inmate Food Service and Senior Nutrition Hot Meals

DO NOT SUBMIT WITH PROPOSAL



Week: 1

MONDAY Meal Name: Lunch	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Angus Beef Patty (3.2 oz raw)	Scrambled Eggs (for diets) 3 ozw	Pinto Beans LF/LS	Roasted Pork Loin 3 ozw	Turkey Chili with Beans LS 8 ozw		
Cheese 1 ozw	Hash Browns w/Peppers & Onions 1 cup	Cabbage w/ Tomatoes	Gravy LF/LS 2 fl oz	Coleslaw Vinaigrette		
Tomato Slice 3 slice	Warm Glazed Apples 1/2 cup	100% Orange Juice (6 oz)	Mashed Potatoes LF/LS  1 cup	Southern Cornbread		
Sliced Lettuce Leaf 1 each	Pineapple Orange Juice (100% Juice) 1 each	Macaroni & Cheese 1/2 cup	Greens LF 1/2 cup	Margarine, pc 1 each		
Sliced Peaches 1/2 cup	Apple Cinnamon Coffeecake 1/70 cut	Southern Cornbread 1/80 cut	100% Apple Juice (6 oz) 1 each	Cinnamon Apples 1/2 cup		
Baked Beans 1/2 cup	2% Milk (Half Pint) 1 each	Margarine, pc 1 each	Whole Grain Dinner Roll 1 each	2% Milk (Half Pint) 1 each		
Whole Grain Hamburger Bun 1 each		Strawberry Shortcake w/ Whipped Topping 1/60 cut	Margarine, pc 1 each			
Fresh Baked Sugar Cookies (1 ozw) 1 each		2% Milk (Half Pint) 1 each	2% Milk (Half Pint) 1 each			
Ketchup & Mustard Packets 1 each		Chopped Onion 2 tablespoon	Pumpkin Spice Cake 1/70 cut			
2% Milk (Half Pint) 1 each			Vinegar, pc 1 packet			

All entree portions purchased fully cooked, within manufacturer tolerance specifications, are weight measurements prior to reheating. Casseroles and combination items made from scratch are based upon approximate cooked weight measurements. Weights on cookies, bread, rolls, and breadsticks made from mix or scratch are prior to baking. Side dishes are volume measurements. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork. Imitation cheese with calcium is used.

NUTRITION STATEMENT: This menu meets the nutritional guidelines of the NC Department of Aging

Requirements (planned using weekly average except for calories and sodium are planned daily) 700 calories, 1300 mg Na, 400 mg Ca, 30% calories from fat.

Reviewed 9/22 ARAMARK Dietitian's Signature:



Week: 2

Z										
MONDAY	TUESDAY		WEDNESDA	Υ	THURSDAY		FRIDAY		SATURDAY	SUNDAY
Meal Name: Lunch										
Charbroiled Patty (3 ozw)	BBQ Pulled Chicken		Beef Stew (3 oz diced beef)		Tuna & Noodles (2 oz)		Breaded Pork Chop			
1 patty		1/2 cup		8 ozw		10 ozw		1 each		
Mushroom Gravy LF/LS	BBQ Sauce (scratch) LS		Tossed Salad w/ Tomatoes		Broccoli		Cream Gravy LF/LS			
2 floz		1 floz		1/2 cup		1/2 cup		2 floz		
Collard Greens	Vinaigrette Coleslaw LF		Rice LF		Lima Beans LF		Broccoli LF			
1/2 cup		1/2 cup		1 cup		1/2 cup		1/2 cup		
Pineapple Orange Juice (100% Juice)	Harvard Beets		Whole Grain Dinner Roll		Mandarin Oranges (canned)		100% Apple Juice (6 oz)			
1 each		1/2 cup		1 each		1/2 cup		1 each		
Mashed Potatoes LF	Baked Potato Chips		Margarine, pc		Bakery Biscuit		Navy Beans LF/LS			
1/2 cup		1 bag		1 each		1/80 cut		1/2 cup		
Whole Grain Dinner Roll	Whole Grain Hamburger Bun		Fudge Brownie		Fresh Baked Sugar Cookies (1		Southern Cornbread			
1 each	1	I each		1/80 cut		1 each		1/80 cut		
Margarine, pc	COBBLER BLUEBERRY		Fat Free Buttermilk Ranch Dre		2% Milk (Half Pint)		Vanilla Pudding			
1 each		1/2 cup		1 each		1 each		1/2 cup		
Sliced Peaches	2% Milk (Half Pint)		2% Milk (Half Pint)				2% Milk (Half Pint)			
1/2 cup	1	l each		1 each				1 each		
2% Milk (Half Pint)										
1 each										
Chopped Onion										
2 tablespoon										
Vinegar, pc										
1 packet										

All entree portions purchased fully cooked, within manufacturer tolerance specifications, are weight measurements prior to reheating. Casseroles and combination items made from scratch are based upon approximate cooked weight measurements. Weights on cookies, bread, rolls, and breadsticks made from mix or scratch are prior to baking. Side dishes are volume measurements. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork. Imitation cheese with calcium is used.

NUTRITION STATEMENT: This menu meets the nutritional guidelines of the NC Department of Aging

Requirements (planned using weekly average except for calories and sodium are planned daily) 700 calories, 1300 mg Na, 400 mg Ca, 30% calories from fat.

Reviewed 9/22 ARAMARK Dietitian's Signature:



Week: 3

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Meal Name: Lunch						
Teriyaki Chicken Drumstick 1 each	Spaghetti Italian Sauce (2 oz gr turkey) 8 ozw	Chicken Alfredo (Mix) (3 oz Diced) 3/4 cup	Pork Roast 3 ozw	Crispy Battered Cod (3 oz)  1 each		
Fried Rice LS/LF	Dinner Salad w/ Carrots,Tomaotes & Peppers 1 cup	Bowtie Pasta 1 cup	Gravy LF/LS 3 fl oz	Cabbage w/ Tomatoes 1/2 cup		
Cabbage LF 1 cup	Garlic Bread  1 slice	Irish Blend Vegetables LF	Greens LF 1/2 cup	Sliced Peaches 1/2 cup		
Mandarin Oranges (canned) 1/2 cup	1000 Island Dressing, pc 1 each	100% Grape Juice Blend 1 each	Pineapple Orange Juice (100% Juice) 1 each	Macaroni & Cheese 1/2 cup		
Fresh Baked Sugar Cookies (1 ozw) 1 each	Cherry Cobbler 1/2 cup	Whole Grain Dinner Roll 1 each	Mashed Potatoes LF 1 cup	Hushpuppies 2 each		
2% Milk (Half Pint) 1 each	2% Milk (Half Pint) 1 each	Margarine, pc 1 each	Southern Cornbread 1/80 cut	Tartar Sauce 1 packet		
	Parmesan Cheese, pc 1 packet	Crispy Rice Treat 1/60 cut	Margarine, pc 1 each	Fresh Baked Sugar Cookies (1 ozw) 1 each		
		2% Milk (Half Pint) 1 each	Yellow Cake 1/54 cut	2% Milk (Half Pint) 1 each		
			2% Milk (Half Pint) 1 each			
			Vinegar, pc 1 packet			

All entree portions purchased fully cooked, within manufacturer tolerance specifications, are weight measurements prior to reheating. Casseroles and combination items made from scratch are based upon approximate cooked weight measurements. Weights on cookies, bread, rolls, and breadsticks made from mix or scratch are prior to baking. Side dishes are volume measurements. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork. Imitation cheese with calcium is used.

NUTRITION STATEMENT: This menu meets the nutritional guidelines of the NC Department of Aging

Requirements (planned using weekly average except for calories and sodium are planned daily) 700 calories, 1300 mg Na, 400 mg Ca, 30% calories from fat.

Reviewed 9/22 ARAMARK Dietitian's Signature:



Week: 4

MONDAY Meal Name: Lunch	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Whole Grain Mini Corn Dogs 6 each	Baked Meatloaf (3 ozw each)	Beef Pastrami 2 ozw	Herb Baked Boneless Chicken Breast 3 ozw	Tex-Mex Taco Meat (2 oz gd beef) 3 ozw		
Cabbage LF	Tomato Gravy LF/LS	Real Swiss Cheese	Gravy LF/LS 2 fl oz	Shredded Cheddar Cheese		
Mixed Fruit (canned) 1/2 cup		Creamy Coleslaw LF 1/2 cup		Pinto Beans LF/LS 1/3 cup		
Baked Beans 1/2 cup		Whole Wheat Bread 2 slice		Shredded Lettuce 1 cup		
Whole Grain Dinner Roll 1 each		1000 Island Dressing, pc cup 1 each		Diced Tomato 1/8 cup		
Mustard 1 packet	Southern Cornbread 1/80			Spanish Rice LF/LS 1/2 cup		
Fresh Baked Oatmeal Raisin Cookie (1 ozw) 1 each		Sliced Peaches cut 1/2 cup		Flour Tortilla (6") 1 each		
2% Milk (Half Pint) 1 each		2% Milk (Half Pint) ach 1 each	2% Milk (Half Pint) 1 each	Apple 1 each		
	Ketchup 1 pa	cket		2% Milk (Half Pint) 1 each		
				Taco Sauce 1 packet		

All entree portions purchased fully cooked, within manufacturer tolerance specifications, are weight measurements prior to reheating. Casseroles and combination items made from scratch are based upon approximate cooked weight measurements. Weights on cookies, bread, rolls, and breadsticks made from mix or scratch are prior to baking. Side dishes are volume measurements. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork. Imitation cheese with calcium is used.

NUTRITION STATEMENT: This menu meets the nutritional guidelines of the NC Department of Aging

Requirements (planned using weekly average except for calories and sodium are planned daily) 700 calories, 1300 mg Na, 400 mg Ca, 30% calories from fat.

Reviewed 9/22 ARAMARK Dietitian's Signature:



Week: 5

TTCCIN.	U									
MONDAY		TUESDAY		WEDNESDAY		THURSDAY	FRIDAY		SATURDAY	SUNDAY
Meal Name: Lunch										
Baked Meatloaf (3 ozw each)		Breaded Chicken Breast Pa	atty (4 ozw	Pinto Beans LF		Herbed Chicken Thighs (2/svg)	BBQ Pork Rib Patty			
	1 patty	raw each)	1 patty		1 cup	1 serving	-	1 patty		
Gravy LF/LS		Tomato Slice		Greens LF		Gravy LF/LS	BBQ Sauce (scratch) LS			
	2 floz		3 slice		1/2 cup	2 floz		1 floz		
Harvard Beets		Sliced Lettuce Leaf		100% Orange Juice (6 of	oz)	Broccoli Casserole	Coleslaw Vinaigrette			
	1/2 cup		1 each		1 each	4 ozw		1 cup		
Rice LF		Glazed Carrots LF		Cheesy Hash Browns		Pineapple Orange Juice (100% Juice)	Macaroni & Cheese			
	1/2 cup		2/3 cup		1/2 cup	1 each		1/2 cup		
Whole Grain Dinner Roll		Baked Beans		Southern Cornbread		Mashed Potatoes LF	Whole Grain Hamburger Bun			
	1 each		3/4 cup		1/80 cut	1/2 cup	_	1 each		
Margarine, pc		Whole Grain Hamburger Bu	ın	Yellow Cake		Bakery Biscuit	Apple Cobbler			
	1 each		1 each		1/54 cut	1/80 cut		1/2 cup		
100% Cranberry Juice (4 oz)		Light Mayonnaise, pc		2% Milk (Half Pint)		Mixed Fruit (canned)	2% Milk (Half Pint)			
	1 each		1 packet		1 each	1/2 cup		1 each		
Fudge Brownie		Diced Pears		Chopped Onion		2% Milk (Half Pint)				
	1/80 cut		1/2 cup		2 tablespoon	1 each				
2% Milk (Half Pint)		2% Milk (Half Pint)		Vinegar, pc						
	1 each		1 each		1 packet					

All entree portions purchased fully cooked, within manufacturer tolerance specifications, are weight measurements prior to reheating. Casseroles and combination items made from scratch are based upon approximate cooked weight measurements. Weights on cookies, bread, rolls, and breadsticks made from mix or scratch are prior to baking. Side dishes are volume measurements. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork. Imitation cheese with calcium is used.

NUTRITION STATEMENT: This menu meets the nutritional guidelines of the NC Department of Aging

Requirements (planned using weekly average except for calories and sodium are planned daily) 700 calories, 1300 mg Na, 400 mg Ca, 30% calories from fat.

Reviewed 9/22 ARAMARK Dietitian's Signature:



Week: 6

WCCK.	U						
MONDAY		TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Meal Name: Lunc	h						
Herbed Pork Chop		Beef & Cheese Lasagna 8/2/1	Cheesy Broccoli Rice Casserole (2 oz	Meatballs (1/2 oz each)	Roasted Turkey Breast		
	3 ozw	8 ozw	gd beef) 10 ozw	6 each	3 ozw		
Gravy LF/LS		Green Beans	Greens LF	BBQ Sauce (scratch) LS	Gravy LF/LS		
	2 floz	1/2 cup	1/2 cup	1 floz	2 floz		
Brussels Sprouts LF		Tossed Salad with Italian Dressing 1/.5	Cinnamon Apples	Roasted Beets & Carrots	Green Beans LF		
	1 cup	1 cup	1/2 cup	1/2 cup	1/2 cup		
Sliced Peaches		Bakery Biscuit	Fig Newton Cookies (2ct)	100% Apple Juice (6 oz)	100% Orange Juice (6 oz)		
	1/2 cup	1/80 cut	1 package	1 each	1 each		
Rice LF		Red Gelatin	2% Milk (Half Pint)	Noodles LF	Cornbread Dressing LF/LS		
	1/2 cup	1/2 cup		3/4 cup	1/2 cup		
Whole Grain Dinner Roll		2% Milk (Half Pint)	Vinegar, pc	Whole Grain Dinner Roll	Sweet Potato Souffle		
	1 each	1 each	1 packet	1 each	1/2 cup		
Margarine, pc		Parmesan Cheese, pc		Fresh Baked Chocolate Chip Cookie (1	Pineapple Upside Down Cake		
	1 each	1 packet		ozw) 1 each	1/60 cut		
2% Milk (Half Pint)				2% Milk (Half Pint)	2% Milk (Half Pint)		
	1 each			1 each	1 each		
	-				Cranberry Sauce		-
					2 ozw		

All entree portions purchased fully cooked, within manufacturer tolerance specifications, are weight measurements prior to reheating. Casseroles and combination items made from scratch are based upon approximate cooked weight measurements. Weights on cookies, bread, rolls, and breadsticks made from mix or scratch are prior to baking. Side dishes are volume measurements. All starches, vegetables, and cooked cereal are prepared with margarine unless indicated as LF (Low Fat). No pork is used unless item is named pork. Imitation cheese with calcium is used.

NUTRITION STATEMENT: This menu meets the nutritional guidelines of the NC Department of Aging

Requirements (planned using weekly average except for calories and sodium are planned daily) 700 calories, 1300 mg Na, 400 mg Ca, 30% calories from fat.

Reviewed 9/22 ARAMARK Dietitian's Signature:

# 17 APPENDIX G - SENIOR NUTRITION PROGRAM FY23 UNITS

## RFP 2024-020 Inmate Food Service and Senior Nutrition Hot Meals

## DO NOT SUBMIT WITH PROPOSAL

UNION	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
Congregate	944	1032	958	903	901	838	635	691	909	905	939	933	10,588
Home Delivered	5228	5711	4888	5394	4767	5035	5027	4944	5492	4361	5318	5328	61,493
Total													72,081

## 18 APPENDIX H - SENIOR NUTRITION PROGRAM EQUIPMENT PHOTOGRAPHS

## RFP 2024-020 Inmate Food Service and Senior Nutrition Hot Meals

## DO NOT SUBMIT WITH PROPOSAL



Steam Table



Electric Heated Food Storage Cabinet



Tea Dispenser



Ice Chest