

# UCPS Positive COVID-19 Case Notification Process

As of October 11, 2021  
\*Subject to Change



**Will a parent be notified if their child has been in close contact with another individual who tests positive?**

UCPS staff will contact individuals who have been within six feet of a positive case for more than 15 minutes within a 24 hour period. Public Health case investigators will contact confirmed positive individuals (or legal guardians) to obtain the names and contact information for close contacts. If the confirmed positive individuals cannot or will not provide the name and contact information, no further notifications are possible. All individuals who are deemed a close contact by the case investigator and whose contact information is provided, will be contacted. Once that contact is made, the case investigator will talk with the contact and issue quarantine guidance if deemed appropriate for the circumstances.

**Who will notify me of exposure at school?**

UCPS staff will first notify a parent/guardian of their child being exposed to COVID-19 in school. Within approximately two days, you will receive a phone call, email notification and/or text message with additional guidance from NC DHHS or Public Health. To receive the additional information, it is important to accept calls from 844.628.7223.

**Why is there a delay between exposure and parents notified of the exposure?**

Public Health and UCPS work together daily to share information related to positive cases and determine close contacts. However, there are inherent challenges with timely reporting and notification. Even if an individual is tested right away, there may be a lag in the lab result being reported in the state system, which delays notification for providing guidance for isolation and quarantines.

**If I receive a quarantine letter from Public Health because I am, or my child is, identified as a close contact of a positive case, is quarantine mandatory or optional?**

Quarantine of close contacts, as instructed by Public Health, is a requirement under state communicable disease law. Formal quarantine orders are not necessary to create a legal requirement to comply with control measures, per NC DHHS.