



Welcome to Partners

www.partnersbhm.org

Dear Member or Guardian,

Recently, the NC Department of Health and Human Services approved Partners to begin managing mental health (MH), intellectual and developmental disabilities (IDD), and substance use disorder (SUD) services in your county. On September 1, 2021, Partners will begin to coordinate care for individuals who receive Medicaid or State-funded MH/IDD/SUD Services in Cabarrus, Union and Stanly counties. Until then your services will continue to be managed by Cardinal Innovations.

It is our great pleasure to welcome you to the Partners Health Management (Partners) family!

Partners wants your shift into our care and services to be as smooth and seamless as possible. We are working closely with Cardinal Innovations and county leaders to make sure that happens. It is our goal at Partners to always put members and families first.

Partners has created several member events so that you may interact with us, and we can get to know each other. We have enclosed a list of those events and the registration links with this letter.

You may also find important member information, resources and tools on our website at www.partnersbhm.org. If you have questions, please call **1-833-589-2184** or send an email to CountyQuestions@partnersbhm.org.

We are very grateful and humbled to have you as part as our family and to provide the resources, skills and experiences you need to start on your own personal path to wellness.

We think you will be a perfect addition to the Partners' family, and it will be our privilege to serve you.

Partners Health Management

901 S. New Hope Road
Gastonia, NC 28054

Upcoming Member and Family Meetings *All meetings will be held virtually through Zoom.*

July 14 - Welcome to Partners: Member and Community Open House, 6-7:30 p.m.

July 16 - Welcome to Partners: Registry of Unmet Needs, noon-1:30 p.m.

July 21 - Welcome to Partners: Intellectual/Developmental Disabilities Service Overview, 6-7:30 p.m.

July 28 - Welcome to Partners: Mental Health/Substance Use Disorder Services Overview, 6-7:30 p.m.

To register for an event, go to www.welcometopartners.org, select the event and click to register. If you have questions about an event or need assistance, please call Member Engagement at **704-884-2729.**