

CC4C services are provided and assured by local health departments in partnership with Community Care of North Carolina and NC Division of Medical Assistance.



Care Coordination for Children



**Care Coordination for Children** is a program offered at no charge for eligible children birth to 5 years old who:

- have chronic medical conditions
- are in stressful situations long term
- were referred by the child's doctor
- children in foster care

Care managers work with families through a variety of ways:

- home visits
- phone calls
- visits at your physicians office
- other types of contacts

How often these contacts occur depends on the needs and desires of the family.

For information, please contact your local health department (contact information below) or **The Children with Special Health Care Needs** help line at: 1.800.737.3028

**Improving the health of your child**



Union County  
Health Department

Community Care  
of North Carolina  
Community Care Partners  
of Greater Mecklenburg

To learn more about  
**CC4C contact: Union County Health Department**  
1224 W. Roosevelt Boulevard Monroe, NC 28110  
tel: 704.296.4831 fax: 704.296.4824

Union County Services are available  
without regard to race, religion, ethnic  
origin, gender, or disability



# Care Coordination for children: Improving the health of your child!

## How can Care Coordination for Children benefit your family?

For eligible families who want **CC4C** services, a care plan is designed by the family and the care manager.

When a care manager receives a referral, an assessment will be made to determine whether the child and the family could benefit from these services.

Our goal is to improve the health of your child by linking you to effective, efficient services that will meet the needs of your child and family.

## What the care manager can do:

- Identifies needs and concerns and sets goals for your child and family.
- Work with you to be sure you have a medical home (doctor) for your child and/or support you in building a strong link with them.
- Work with all health care providers that your child sees to ensure he/she receives the best treatment.
- Help you get answers to questions.
- Recognize you as the expert on your child.
- Offer referrals to other community agencies, including transportation and housing resources.
- Talk about issues related to your child's health and development.
- Provide information on health and family topics, including child growth and development.
- Support you in being your child's best advocate.

To learn more about **Care Coordination for Children** contact:  
Union County Health Department  
1224 W. Roosevelt Boulevard Monroe, NC 28110  
p: 704.296.4831 fax: 704.296.4824

